

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	944	1,051	-107	-10.2%	
ED Attendances	3,786	4,942	-1,156	-23.4%	
Emergency presentations	3,647	4,718	-1,071	-22.7%	
Emergency presentation by triage category	T1: Resuscitation	17	7	10	142.9%
	T2: Emergency	511	408	103	25.2%
	T3: Urgent	1,325	1,508	-183	-12.1%
	T4: Semi-urgent	1,434	1,949	-515	-26.4%
	T5: Non-urgent	360	846	-486	-57.4%
Admissions to hospital from EDs	1,040	1,178	-138	-11.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	17m	17m	0m	21m
	% started treatment on time	78.1%	77.6%	0.5 percentage points	67.6%
	Median time to treatment	14m	17m	-3m	16m
	T3: Urgent 90th percentile time to treatment	41m	51m	-10m	47m
	% started treatment on time	84.2%	75.5%	8.7 percentage points	80.0%
	Median time to treatment	17m	31m	-14m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 11m	1h 46m	-35m	1h 15m
	% started treatment on time	87%	74.4%	12.6 percentage points	85.9%
	Median time to treatment	15m	35m	-20m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 06m	2h 10m	-64m	1h 14m
	% started treatment on time	96.1%	88%	8.1 percentage points	96.3%
Patients starting treatment on time %	85.5%	77.2%	8.3 percentage points	82.1%	
Median time to leave the ED	2h 20m	2h 28m	-8m	2h 22m	
90th percentile time to leave the ED	4h 56m	5h 40m	-44m	6h 04m	
Patients leaving the ED within four hours of presentation	82.4%	77.6%	4.8 percentage points	77.7%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	11m
	90th percentile transfer of care time (minutes)	21m	20m	1m	22m
	Percent on target	94.7%	96.9%	-2.2 percentage points	94.9%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	189	462	-273	-59.1%
Urgency category				
Urgent	80	73	7	9.6%
Semi-urgent	70	135	-65	-48.1%
Non-urgent	34	248	-214	-86.3%
Patients on waiting list ready for elective surgery at the end of quarter	1,039	918	121	13.2%
Urgency category				
Urgent	15	12	3	25.0%
Semi-urgent	89	83	6	7.2%
Non-urgent	935	823	112	13.6%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	16 days	-2 days	14 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	66 days	56 days	10 days	56 days
		90th percentile	(*)	84 days		104 days
	Non-urgent	Median	176 days	291 days	-115 days	361 days
		90th percentile	(*)	395 days		413 days
Elective surgery procedures performed on time	All procedures	94%	89.7%	4.3 percentage points	77.8%	
	Urgent	100%	100%	0.0 percentage points	99.0%	
	Semi-urgent	90%	100%	-10.0 percentage points	81.8%	
	Non-urgent	88.2%	81%	7.2 percentage points	58.3%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	2,478	3,143	-665	-21.2%
	Acute	2,349	2,895	-546	-18.9%
	Acute Overnight	1,260	1,512	-252	-16.7%
	Acute Same Day	1,089	1,383	-294	-21.3%
	Non-acute	68	171	-103	-60.2%
	Mental health	61	77	-16	-20.8%
	Average length of stay (days)	Acute	2.2	2.5	
Acute Overnight		3.3	3.8		
Non-acute		13.1	11.7		
Mental health		16.9	10.5		
Hospital bed days	All bed days	7,130	9,947	-2,817	-28.3%
	Acute	5,207	7,148	-1,941	-27.2%
	Non-acute	890	1,994	-1,104	-55.4%
	Mental health	1,033	805	228	28.3%
	Babies born in South East Regional Hospital	65	58	7	12.1%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Apr-Jun 2020 and provided only for comparison purposes