

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	326	359	-33	-9.2%	
ED Attendances	1,387	1,878	-491	-26.1%	
Emergency presentations	1,328	1,805	-477	-26.4%	
Emergency presentation by triage category	T1: Resuscitation	10	8	2	25.0%
	T2: Emergency	141	141	0	0.0%
	T3: Urgent	392	491	-99	-20.2%
	T4: Semi-urgent	626	897	-271	-30.2%
	T5: Non-urgent	159	268	-109	-40.7%
Admissions to hospital from EDs	212	267	-55	-20.6%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	23m	23m	0m	22m
	% started treatment on time	68.8%	74.8%	-6.0 percentage points	68.5%
	Median time to treatment	11m	11m	0m	16m
	T3: Urgent 90th percentile time to treatment	31m	36m	-5m	46m
	% started treatment on time	89.4%	87.4%	2.0 percentage points	79.0%
	Median time to treatment	10m	10m	0m	19m
	T4: Semi-urgent 90th percentile time to treatment	39m	50m	-11m	1h 14m
	% started treatment on time	96.6%	94%	2.6 percentage points	86.0%
T5: Non-urgent	Median time to treatment	11m	11m	0m	16m
	90th percentile time to treatment	48m	59m	-11m	1h 11m
	% started treatment on time	98.1%	97.5%	0.6 percentage points	97.0%
Patients starting treatment on time %	91.6%	91.1%	0.5 percentage points	83.4%	
Median time to leave the ED	1h 41m	1h 43m	-2m	1h 40m	
90th percentile time to leave the ED	5h 05m	4h 57m	8m	4h 54m	
Patients leaving the ED within four hours of presentation	84.0%	84.4%	-0.4 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	10m	11m	-1m	9m
	90th percentile transfer of care time (minutes)	32m	30m	2m	21m
	Percent on target	89.1%	89.9%	-0.8 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>	132	149	-17	-11.4%
<b>Urgency category</b>				
Urgent	37	24	13	54.2%
Semi-urgent	38	58	-20	-34.5%
Non-urgent	57	66	-9	-13.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	234	205	29	14.1%
<b>Urgency category</b>				
Urgent	<5	<5		
Semi-urgent	23	30	-7	-23.3%
Non-urgent	211	175	36	20.6%

### Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	11 days	19 days	-8 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	43 days	55 days	-12 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	366 days	294 days	72 days	232 days
		90th percentile	(*)	(*)		410 days
<b>Elective surgery procedures performed on time</b>	All procedures	76.5%	100%	-23.5 percentage points	87.8%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	94.7%	100%	-5.3 percentage points	86.1%	
	Non-urgent	49.1%	100%	-50.9 percentage points	82.0%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	766	834	-68	-8.2%
	Acute	746	803	-57	-7.1%
	Acute Overnight	307	401	-94	-23.4%
	Acute Same Day	439	402	37	9.2%
	Non-acute	20	31	-11	-35.5%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.4	2.3		
	Acute Overnight	4.4	3.7		
	Non-acute	5.9	10.7		
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	1,916	2,204	-288	-13.1%
	Acute	1,798	1,872	-74	-4.0%
	Non-acute	118	332	-214	-64.5%
	Mental health	0	0	0	
<b>Babies born in Cowra Health Service</b>	25	25	0	0.0%	

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(n/a) not applicable

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