

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	5,924	6,686	-762	-11.4%	
ED Attendances	15,712	19,282	-3,570	-18.5%	
Emergency presentations	15,605	19,145	-3,540	-18.5%	
Emergency presentation by triage category	T1: Resuscitation	426	417	9	2.2%
	T2: Emergency	5,040	5,570	-530	-9.5%
	T3: Urgent	5,427	7,027	-1,600	-22.8%
	T4: Semi-urgent	3,798	4,799	-1,001	-20.9%
	T5: Non-urgent	914	1,332	-418	-31.4%
Admissions to hospital from EDs	6,095	7,819	-1,724	-22.0%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	10m	11m	-1m	8m
	T2: Emergency 90th percentile time to treatment	25m	37m	-12m	22m
	% started treatment on time	50.4%	47.7%	2.7 percentage points	64.5%
	Median time to treatment	22m	29m	-7m	16m
	T3: Urgent 90th percentile time to treatment	59m	1h 53m	-54m	46m
	% started treatment on time	70.9%	54.7%	16.2 percentage points	79.7%
	Median time to treatment	27m	53m	-26m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 27m	2h 32m	-65m	1h 04m
	% started treatment on time	80.2%	56.1%	24.1 percentage points	88.7%
T5: Non-urgent	Median time to treatment	25m	53m	-28m	13m
	90th percentile time to treatment	1h 20m	2h 43m	-83m	55m
	% started treatment on time	96.3%	80.5%	15.8 percentage points	98.3%
Patients starting treatment on time %	67.6%	54.6%	13.0 percentage points	81.2%	
Median time to leave the ED	3h 53m	3h 39m	14m	3h 10m	
90th percentile time to leave the ED	13h 17m	13h 32m	-15m	7h 58m	
Patients leaving the ED within four hours of presentation	52.5%	57.8%	-5.3 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	14m	15m	-1m	11m
	90th percentile transfer of care time (minutes)	29m	37m	-8m	26m
	Percent on target	90.5%	84.5%	6.0 percentage points	92.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	2,015	2,758	-743	-26.9%
Urgency category				
Urgent	841	777	64	8.2%
Semi-urgent	745	832	-87	-10.5%
Non-urgent	346	1,001	-655	-65.4%
Patients on waiting list ready for elective surgery at the end of quarter	4,162	3,822	340	8.9%
Urgency category				
Urgent	122	117	5	4.3%
Semi-urgent	635	660	-25	-3.8%
Non-urgent	3,405	3,045	360	11.8%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	9 days	9 days	0 days	8 days
		90th percentile	23 days	25 days	-2 days	23 days
	Semi-urgent	Median	57 days	42 days	15 days	47 days
		90th percentile	118 days	77 days	41 days	110 days
	Non-urgent	Median	389 days	289 days	100 days	228 days
		90th percentile	448 days	350 days	98 days	431 days
Elective surgery procedures performed on time	All procedures	78.6%	98.6%	-20.0 percentage points	87.8%	
	Urgent	99.5%	100%	-0.5 percentage points	99.8%	
	Semi-urgent	76.6%	99.5%	-22.9 percentage points	82.5%	
	Non-urgent	31.8%	96.7%	-64.9 percentage points	69.1%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	24,169	26,158	-1,989	-7.6%
	Acute	23,693	25,484	-1,791	-7.0%
	Acute Overnight	9,411	11,281	-1,870	-16.6%
	Acute Same Day	14,282	14,203	79	0.6%
	Non-acute	360	543	-183	-33.7%
	Mental health	116	131	-15	-11.5%
Average length of stay (days)	Acute	2.8	3.0		
	Acute Overnight	5.5	5.6		
	Non-acute	15.9	12.3		
	Mental health	21.0	19.2		
Hospital bed days	All bed days	73,787	86,597	-12,810	-14.8%
	Acute	65,630	77,401	-11,771	-15.2%
	Non-acute	5,716	6,681	-965	-14.4%
	Mental health	2,441	2,515	-74	-2.9%
Babies born in Westmead Hospital	1,241	1,375	-134	-9.7%	

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(n/a) not applicable

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