

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	10,762	10,937	-175	-1.6%	
ED Attendances	34,966	37,100	-2,134	-5.8%	
Emergency presentations	34,774	36,926	-2,152	-5.8%	
Emergency presentation by triage category	T1: Resuscitation	360	405	-45	-11.1%
	T2: Emergency	4,667	4,510	157	3.5%
	T3: Urgent	12,595	13,580	-985	-7.3%
	T4: Semi-urgent	15,071	16,513	-1,442	-8.7%
	T5: Non-urgent	2,081	1,918	163	8.5%
Admissions to hospital from EDs	9,276	10,733	-1,457	-13.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	8m
	T2: Emergency 90th percentile time to treatment	17m	39m	-22m	23m
	% started treatment on time	83.6%	66.3%	17.3 percentage points	65.4%
	Median time to treatment	22m	31m	-9m	18m
	T3: Urgent 90th percentile time to treatment	1h 16m	1h 55m	-39m	58m
	% started treatment on time	67.5%	49.2%	18.3 percentage points	74.4%
	Median time to treatment	29m	44m	-15m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 40m	2h 12m	-32m	1h 27m
	% started treatment on time	77.1%	64.3%	12.8 percentage points	82.3%
	Median time to treatment	21m	32m	-11m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 27m	1h 58m	-31m	1h 06m
	% started treatment on time	96.3%	90.8%	5.5 percentage points	96.9%
Patients starting treatment on time %	75.5%	60.1%	15.4 percentage points	78.9%	
Median time to leave the ED	3h 16m	3h 34m	-18m	2h 42m	
90th percentile time to leave the ED	7h 55m	8h 25m	-30m	7h 35m	
Patients leaving the ED within four hours of presentation	62.2%	57.7%	4.5 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	10m	13m	-3m	11m
	90th percentile transfer of care time (minutes)	55m	73m	-18m	30m
	Percent on target	79.8%	71.6%	8.2 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	2,636	2,719	-83	-3.1%
Urgency category	Urgent	483	60	12.4%
	Semi-urgent	924	20	2.2%
	Non-urgent	1,076	-96	-8.9%
Patients on waiting list ready for elective surgery at the end of quarter	4,905	3,755	1,150	30.6%
Urgency category	Urgent	98	2	2.0%
	Semi-urgent	716	322	45.0%
	Non-urgent	2,941	826	28.1%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	
Waiting time (days)	Urgent	Median	16 days	17 days	-1 days
		90th percentile	27 days	28 days	-1 days
	Semi-urgent	Median	63 days	50 days	13 days
		90th percentile	125 days	82 days	43 days
	Non-urgent	Median	389 days	290 days	99 days
		90th percentile	439 days	357 days	82 days
Elective surgery procedures performed on time	All procedures	63.6%	97%	-33.4 percentage points	79.8%
	Urgent	100%	100%	0.0 percentage points	
	Semi-urgent	74.2%	97.5%	-23.3 percentage points	
	Non-urgent	33.2%	95.3%	-62.1 percentage points	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	22,764	24,284	-1,520	-6.3%
	Acute	21,455	22,984	-1,529	-6.7%
	Acute Overnight	11,854	12,852	-998	-7.8%
	Acute Same Day	9,601	10,132	-531	-5.2%
	Non-acute	902	886	16	1.8%
	Mental health	407	414	-7	-1.7%
Average length of stay (days)	Acute	3.1	3.0	0.1	
	Acute Overnight	4.7	4.5	0.2	
	Non-acute	14.2	12.5	1.7	
	Mental health	15.7	14.9	0.8	
Hospital bed days	All bed days	84,699	85,031	-332	-0.4%
	Acute	65,461	67,825	-2,364	-3.5%
	Non-acute	12,835	11,041	1,794	16.2%
	Mental health	6,403	6,165	238	3.9%

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(n/a) not applicable

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