

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,610	3,416	194	5.7%	
ED Attendances	9,367	10,121	-754	-7.4%	
Emergency presentations	9,332	10,026	-694	-6.9%	
Emergency presentation by triage category	T1: Resuscitation	70	71	-1	-1.4%
	T2: Emergency	1,759	1,702	57	3.3%
	T3: Urgent	2,793	2,923	-130	-4.4%
	T4: Semi-urgent	4,372	4,872	-500	-10.3%
	T5: Non-urgent	338	458	-120	-26.2%
Admissions to hospital from EDs	2,940	3,074	-134	-4.4%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	7m
	T2: Emergency 90th percentile time to treatment	17m	20m	-3m	16m
	% started treatment on time	83.1%	81.6%	1.5 percentage points	82.9%
	Median time to treatment	15m	16m	-1m	15m
	T3: Urgent 90th percentile time to treatment	41m	1h 00m	-19m	37m
	% started treatment on time	84.9%	78.2%	6.7 percentage points	85.3%
	Median time to treatment	19m	20m	-1m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 36m	1h 51m	-15m	1h 08m
	% started treatment on time	83.5%	79.3%	4.2 percentage points	88.1%
	Median time to treatment	23m	28m	-5m	21m
	T5: Non-urgent 90th percentile time to treatment	2h 26m	2h 16m	10m	1h 14m
	% started treatment on time	86.7%	88.2%	-1.5 percentage points	96.6%
Patients starting treatment on time %	84.0%	79.7%	4.3 percentage points	87.8%	
Median time to leave the ED	3h 00m	3h 06m	-6m	2h 29m	
90th percentile time to leave the ED	7h 30m	8h 38m	-68m	6h 14m	
Patients leaving the ED within four hours of presentation	68.5%	65.0%	3.5 percentage points	77.6%	
Transfer of care	Median transfer of care time (minutes)	6m	11m	-5m	7m
	90th percentile transfer of care time (minutes)	44m	66m	-22m	42m
	Percent on target	83.3%	73.0%	10.3 percentage points	84.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	382	340	42	12.4%
<b>Urgency category</b>				
Urgent	149	121	28	23.1%
Semi-urgent	122	162	-40	-24.7%
Non-urgent	89	45	44	97.8%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	200	209	-9	-4.3%
<b>Urgency category</b>				
Urgent	31	25	6	24.0%
Semi-urgent	84	69	15	21.7%
Non-urgent	85	115	-30	-26.1%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	12 days	15 days	-3 days	11 days
		90th percentile	24 days	25 days	-1 days	25 days
	Semi-urgent	Median	46 days	42 days	4 days	41 days
		90th percentile	81 days	76 days	5 days	78 days
	Non-urgent	Median	196 days	182 days	14 days	379 days
		90th percentile	(*)	(*)		448 days
<b>Elective surgery procedures performed on time</b>	All procedures	97.2%	100%	-2.8 percentage points	69.6%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	97.5%	100%	-2.5 percentage points	97.0%	
	Non-urgent	92.1%	100%	-7.9 percentage points	44.8%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	4,508	4,522	-14	-0.3%
	Acute	4,351	4,377	-26	-0.6%
	Acute Overnight	2,775	2,878	-103	-3.6%
	Acute Same Day	1,576	1,499	77	5.1%
	Non-acute	157	145	12	8.3%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.3	3.5	-0.2	
	Acute Overnight	4.6	4.9	-0.3	
	Non-acute	10.2	10.1	0.1	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	15,911	16,991	-1,080	-6.4%
	Acute	14,317	15,533	-1,216	-7.8%
	Non-acute	1,594	1,458	136	9.3%
	Mental health	0	0	0	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes