

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	460	444	16	3.6%	
ED Attendances	2,478	2,798	-320	-11.4%	
Emergency presentations	2,387	2,609	-222	-8.5%	
Emergency presentation by triage category	T1: Resuscitation	0	7	-7	-100.0%
	T2: Emergency	216	235	-19	-8.1%
	T3: Urgent	676	795	-119	-15.0%
	T4: Semi-urgent	1,155	1,227	-72	-5.9%
	T5: Non-urgent	340	345	-5	-1.4%
Admissions to hospital from EDs	250	341	-91	-26.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	6m	3m	8m
	T2: Emergency 90th percentile time to treatment	25m	25m	0m	22m
	% started treatment on time	68%	85%	-17.0 percentage points	69.3%
	Median time to treatment	23m	20m	3m	16m
	T3: Urgent 90th percentile time to treatment	1h 10m	1h 03m	7m	50m
	% started treatment on time	69.3%	73.8%	-4.5 percentage points	77.6%
	Median time to treatment	37m	34m	3m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 47m	1h 36m	11m	1h 23m
	% started treatment on time	74.3%	79.1%	-4.8 percentage points	83.0%
	Median time to treatment	32m	33m	-1m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 45m	1h 41m	4m	1h 18m
	% started treatment on time	93.4%	97.6%	-4.2 percentage points	95.9%
Patients starting treatment on time %	74.8%	80.2%	-5.4 percentage points	81.8%	
Median time to leave the ED	2h 00m	1h 47m	13m	1h 46m	
90th percentile time to leave the ED	4h 50m	4h 44m	6m	5h 06m	
Patients leaving the ED within four hours of presentation	85.7%	87.6%	-1.9 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	6m	7m	-1m	9m
	90th percentile transfer of care time (minutes)	15m	20m	-5m	22m
	Percent on target	100.0%	99.7%	0.3 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	78	87	-9	-10.3%
Urgency category				
Urgent	21	26	-5	-19.2%
Semi-urgent	27	36	-9	-25.0%
Non-urgent	29	23	6	26.1%
Patients on waiting list ready for elective surgery at the end of quarter	40	46	-6	-13.0%
Urgency category				
Urgent	<5	<5		
Semi-urgent	13	17	-4	-23.5%
Non-urgent	27	29	-2	-6.9%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	12 days	12 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	13 days	21 days	-8 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	88 days	35 days	53 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	1,039	1,156	-117	-10.1%
	Acute	1,032	1,154	-122	-10.6%
	Acute Overnight	353	485	-132	-27.2%
	Acute Same Day	679	669	10	1.5%
	Non-acute	7	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	1.9	2.0	-0.1	
	Acute Overnight	3.6	3.4	0.2	
	Non-acute	10.7	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	2,024	2,308	-284	-12.3%
	Acute	1,949	2,304	-355	-15.4%
	Non-acute	75	(*)		
	Mental health	0	(*)		

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

 Results are for Jul-Sept 2020 and provided only for comparison purposes