

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	7,191	7,251	-60	-0.8%	
ED Attendances	31,655	34,608	-2,953	-8.5%	
Emergency presentations	30,116	33,036	-2,920	-8.8%	
Emergency presentation by triage category	T1: Resuscitation	161	170	-9	-5.3%
	T2: Emergency	3,418	3,894	-476	-12.2%
	T3: Urgent	10,434	11,772	-1,338	-11.4%
	T4: Semi-urgent	13,001	14,010	-1,009	-7.2%
	T5: Non-urgent	3,102	3,190	-88	-2.8%
Admissions to hospital from EDs	7,147	7,499	-352	-4.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	21m	1m	23m
	% started treatment on time	67.9%	68.1%	-0.2 percentage points	65.4%
	Median time to treatment	19m	20m	-1m	18m
	T3: Urgent 90th percentile time to treatment	57m	1h 05m	-8m	58m
	% started treatment on time	72.5%	68.7%	3.8 percentage points	74.4%
	Median time to treatment	24m	26m	-2m	22m
	T4: Semi-urgent 90th percentile time to treatment	1h 20m	1h 37m	-17m	1h 27m
	% started treatment on time	82.8%	78.4%	4.4 percentage points	82.3%
	Median time to treatment	22m	24m	-2m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 19m	1h 42m	-23m	1h 06m
	% started treatment on time	96.3%	93.1%	3.2 percentage points	96.9%
Patients starting treatment on time %	78.8%	75.0%	3.8 percentage points	78.9%	
Median time to leave the ED	2h 19m	2h 17m	2m	2h 42m	
90th percentile time to leave the ED	8h 17m	6h 57m	80m	7h 35m	
Patients leaving the ED within four hours of presentation	74.0%	77.0%	-3.0 percentage points	71.5%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	11m
	90th percentile transfer of care time (minutes)	33m	38m	-5m	30m
	Percent on target	87.5%	85.0%	2.5 percentage points	89.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	2,942	2,959	-17	-0.6%	
Urgency category	Urgent	470	426	44	10.3%
	Semi-urgent	853	894	-41	-4.6%
	Non-urgent	1,459	1,464	-5	-0.3%
Patients on waiting list ready for elective surgery at the end of quarter	7,158	5,362	1,796	33.5%	
Urgency category	Urgent	66	50	16	32.0%
	Semi-urgent	723	568	155	27.3%
	Non-urgent	6,369	4,744	1,625	34.3%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	18 days	15 days	3 days	12 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	61 days	55 days	6 days	49 days
		90th percentile	125 days	86 days	39 days	109 days
	Non-urgent	Median	343 days	288 days	55 days	330 days
		90th percentile	476 days	362 days	114 days	441 days
Elective surgery procedures performed on time	All procedures	70%	94.2%	-24.2 percentage points	79.8%	
	Urgent	97.9%	99.5%	-1.6 percentage points	99.8%	
	Semi-urgent	78.9%	94.9%	-16.0 percentage points	84.9%	
	Non-urgent	55.9%	92.2%	-36.3 percentage points	65.8%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	19,722	19,862	-140	-0.7%
	Acute	18,682	18,741	-59	-0.3%
	Acute Overnight	8,589	9,187	-598	-6.5%
	Acute Same Day	10,093	9,554	539	5.6%
	Non-acute	650	700	-50	-7.1%
	Mental health	390	421	-31	-7.4%
Average length of stay (days)	Acute	2.5	2.6	-0.1	
	Acute Overnight	4.3	4.3	0.0	
	Non-acute	11.4	11.6	-0.2	
	Mental health	14.4	13.1	1.3	
Hospital bed days	All bed days	60,279	62,352	-2,073	-3.3%
	Acute	47,271	48,685	-1,414	-2.9%
	Non-acute	7,392	8,149	-757	-9.3%
	Mental health	5,616	5,518	98	1.8%

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(n/a) not applicable

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