

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	339	358	-19	-5.3%	
ED Attendances	1,638	2,422	-784	-32.4%	
Emergency presentations	1,569	1,806	-237	-13.1%	
Emergency presentation by triage category	T1: Resuscitation	12	6	6	100.0%
	T2: Emergency	197	185	12	6.5%
	T3: Urgent	602	720	-118	-16.4%
	T4: Semi-urgent	567	705	-138	-19.6%
	T5: Non-urgent	191	190	1	0.5%
Admissions to hospital from EDs	267	301	-34	-11.3%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	5m	1m	8m
	T2: Emergency 90th percentile time to treatment	14m	10m	4m	22m
	% started treatment on time	82.2%	93%	-10.8 percentage points	69.3%
	Median time to treatment	10m	9m	1m	16m
	T3: Urgent 90th percentile time to treatment	26m	23m	3m	50m
	% started treatment on time	92.5%	96.9%	-4.4 percentage points	77.6%
	Median time to treatment	10m	9m	1m	21m
	T4: Semi-urgent 90th percentile time to treatment	33m	28m	5m	1h 23m
	% started treatment on time	97.8%	99.4%	-1.6 percentage points	83.0%
	Median time to treatment	7m	6m	1m	17m
	T5: Non-urgent 90th percentile time to treatment	31m	34m	-3m	1h 18m
	% started treatment on time	99.5%	100%	-0.5 percentage points	95.9%
Patients starting treatment on time %	93.9%	97.8%	-3.9 percentage points	81.8%	
Median time to leave the ED	1h 15m	0h 52m	23m	1h 46m	
90th percentile time to leave the ED	3h 31m	3h 15m	16m	5h 06m	
Patients leaving the ED within four hours of presentation	92.8%	93.9%	-1.1 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	**	**	9m**	
	90th percentile transfer of care time (minutes)	**	**	22m**	
	Percent on target	**	**	95.5%**	

\*\* Caution - Transfer of care could not be calculated for more than 30% of records

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	92	92	0	0.0%
<b>Urgency category</b>				
Urgent	20	10	10	100.0%
Semi-urgent	47	57	-10	-17.5%
Non-urgent	24	15	9	60.0%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	77	62	15	24.2%
<b>Urgency category</b>				
Urgent	<5	<5		
Semi-urgent	32	37	-5	-13.5%
Non-urgent	45	25	20	80.0%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	14 days	14 days	0 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	51 days	46 days	5 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	209 days	96 days	113 days	257 days
		90th percentile	(*)	(*)		437 days
<b>Elective surgery procedures performed on time</b>	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	605	645	-40	-6.2%
	Acute	597	641	-44	-6.9%
	Acute Overnight	371	417	-46	-11.0%
	Acute Same Day	226	224	2	0.9%
	Non-acute	8	(*)		
	Mental health	0	(*)		
<b>Average length of stay (days)</b>	Acute	1.9	2.1	-0.2	
	Acute Overnight	2.4	2.7	-0.3	
	Non-acute	6.4	(*)		
	Mental health	n/a	(*)		
<b>Hospital bed days</b>	All bed days	1,180	1,356	-176	-13.0%
	Acute	1,129	1,335	-206	-15.4%
	Non-acute	51	(*)		
	Mental health	0	(*)		

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(n/a) not applicable

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