

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,004	2,403	-399	-16.6%	
ED Attendances	9,380	12,074	-2,694	-22.3%	
Emergency presentations	9,358	12,061	-2,703	-22.4%	
Emergency presentation by triage category	T1: Resuscitation	65	65	0	0.0%
	T2: Emergency	879	945	-66	-7.0%
	T3: Urgent	3,757	4,469	-712	-15.9%
	T4: Semi-urgent	4,041	5,834	-1,793	-30.7%
	T5: Non-urgent	616	748	-132	-17.6%
Admissions to hospital from EDs	1,866	3,044	-1,178	-38.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	10m	-2m	8m
	T2: Emergency 90th percentile time to treatment	17m	22m	-5m	21m
	% started treatment on time	70.6%	56%	14.6 percentage points	70.9%
	Median time to treatment	16m	24m	-8m	18m
	T3: Urgent 90th percentile time to treatment	47m	1h 18m	-31m	58m
	% started treatment on time	80.6%	64.5%	16.1 percentage points	74.9%
	Median time to treatment	18m	34m	-16m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 03m	2h 04m	-61m	1h 26m
	% started treatment on time	89.1%	69%	20.1 percentage points	82.5%
	Median time to treatment	14m	26m	-12m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 04m	2h 01m	-57m	50m
	% started treatment on time	98.1%	89.9%	8.2 percentage points	97.8%
Patients starting treatment on time %	84.3%	67.2%	17.1 percentage points	81.4%	
Median time to leave the ED	2h 55m	3h 12m	-17m	2h 42m	
90th percentile time to leave the ED	6h 22m	6h 28m	-6m	7h 43m	
Patients leaving the ED within four hours of presentation	76.4%	73.8%	2.6 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	11m
	90th percentile transfer of care time (minutes)	22m	24m	-2m	30m
	Percent on target	96.7%	95.0%	1.7 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	788	823	-35	-4.3%
Urgency category	Urgent	104	-42	-40.4%
	Semi-urgent	295	-44	-14.9%
	Non-urgent	377	64	17.0%
Patients on waiting list ready for elective surgery at the end of quarter	1,252	1,097	155	14.1%
Urgency category	Urgent	18	-6	-33.3%
	Semi-urgent	178	-11	-6.2%
	Non-urgent	901	172	19.1%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	15 days
		90th percentile	(*)	28 days		27 days
	Semi-urgent	Median	57 days	56 days	1 days	58 days
		90th percentile	83 days	84 days	-1 days	120 days
	Non-urgent	Median	268 days	215 days	53 days	352 days
		90th percentile	352 days	329 days	23 days	445 days
Elective surgery procedures performed on time	All procedures	97.2%	100%	-2.8 percentage points	74.1%	
	Urgent	100%	100%	0.0 percentage points	99.7%	
	Semi-urgent	100%	100%	0.0 percentage points	81.4%	
	Non-urgent	95.2%	100%	-4.8 percentage points	58.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	4,328	5,672	-1,344	-23.7%
	Acute	4,232	5,568	-1,336	-24.0%
	Acute Overnight	3,011	3,754	-743	-19.8%
	Acute Same Day	1,221	1,814	-593	-32.7%
	Non-acute	96	104	-8	-7.7%
	Mental health	0	0		
Average length of stay (days)	Acute	2.8	2.7	0.1	
	Acute Overnight	3.6	3.5	0.1	
	Non-acute	11.6	14.4	-2.8	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	13,142	16,274	-3,132	-19.2%
	Acute	12,026	14,779	-2,753	-18.6%
	Non-acute	1,116	1,495	-379	-25.4%
	Mental health	0	0	0	

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(n/a) not applicable

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