## Healthcare Quarterly

## Wollongong Hospital



Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		5,882	5,610	272	4.8%
All ED presentations		16,787	15,861	926	5.8%
Emergency presentations		16,523	15,569	954	6.1%
Triage category	T1: Resuscitation T2: Emergency T3: Urgent T4: Semi-urgent T5: Non-urgent	152 2,261 7,003 6,449 658	170 1,981 6,609 6,189 620	-18 280 394 260 38	-10.6% 14.1% 6.0% 4.2% 6.1%
Admissions to hospital from EDs <sup>1</sup>		6,354	5,984	370	6.2%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		13,065	13,165	-100	-0.8%
All acute episodes		**	**		
	Overnight	**	**		
	Same-day	**	**		
Non-acute		**	**		
Average length of stay (days)	Acute	**	**		
	Acute overnight episodes	**	**		
	Non-acute	**	**		
Hospital bed days	All bed days	46,049	47,716	-1,667	-3.5%
	Acute	**	**		
	Non-acute	**	**		
Babies born in Wollongong Hospital		586	546	40	7.3%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		1,501	1,601	-100	-6.2%
Urgency category	Urgent	544	598	-54	-9.0%
	Semi-urgent	474	478	-4	-0.8%
	Non-urgent	369	342	27	7.9%
Patients on waiting list ready for elective surgery at the end of quarter		2,384	2,064	320	15.5%
Urgency category	Urgent	56	51	5	9.8%
	Semi-urgent	458	400	58	14.5%
	Non-urgent	1,870	1,613	257	15.9%

<sup>\*\*</sup> These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>&</sup>lt;sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly* 

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Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference	
		Median time to treatment	9m	9m	0m	
	T2: Emergency	90th percentile time to treatment	23m	21m	2m	
		% started treatment on time	61.3%	63.2%	-1.9 percentage points	
		Median time to treatment	22m	23m	-1m	
Time to treatment by triage category	T3: Urgent	90th percentile time to treatment	1h 11m	1h 08m	3m	
		% started treatment on time	67.7%	67.8%	-0.1 percentage points	
		Median time to treatment	24m	25m	-1m	
	T4: Semi-urgent	90th percentile time to treatment	1h 42m	1h 30m	12m	
		% started treatment on time	77.9%	81.8%	-3.9 percentage points	
		Median time to treatment	26m	23m	3m	
	T5: Non-urgent	90th percentile time to treatment	1h 43m	1h 26m	17m	
		% started treatment on time	93.5%	95.7%	-2.2 percentage points	
Patients starting treatment on time %			71.6%	73.7%	-2.1 percentage points	
Median time to leave the ED			3h 17m	3h 16m	1m	
90th percentile time to leave the ED			9h 17m	10h 35m	-78m	
Patients leaving the ED within four hours of presentation			66.4%	66.9%	-0.5 percentage points	
Transfer of care	Median transfer of care time (minutes)		11m	11m	0m	
	90th percentile transfer of care time (minutes)		25m	23m	2m	
	Percent on target		93.1%	93.9%	-0.8 percentage points	
Elective surgery perfomance			Oct-Dec 2017	Oct-Dec 2016	Difference	
Waiting time (days)		Median	9 days	11 days	-2 days	
	Urgent	90th percentile	26 days	28 days	-2 days	
		Median	57 days	51 days	6 days	
	Semi-urgent	90th percentile	93 days	88 days	5 days	
		Median	351 days	346 days	5 days	
	Non-urgent	90th percentile	406 days	364 days	42 days	
Elective surgery procedures performed on time	All procedures		89%	98%	-9.0 percentage points	
	Urgent		100%	99.8%	0.2 percentage points	
	Semi-urgent		88.6%	97.1%	-8.5 percentage points	
	Non-urgent		73.4%	95.9%	-22.5 percentage points	

<sup>(\*)</sup> Suppressed due to small numbers and to protect patient privacy