## Wagga Wagga Rural Referral Hospital



Triage category       T2: Emegency       793       688       105         Ti: Urgent       3,877       3,844       146       147         Admissions to hospital from EDs '       3,821       4,279       468       167         Admissions to hospital from EDs '       3,821       4,279       468       168         Admissions to hospital from EDs '       0ct-Dec 2017       Oct-Dec 2018       Difference       % of         All admitted patient episodes       9,030       9,311       -281       % of         All admitted patient episodes       ***       ***       ***       ***         Non-acute       ***       ***       ***       ***       ***         Aure       ***       ***       ***       ***       ***       ***         Acute       ***       ***       ***       ***       ***       ***       ***         Hospital bed days       Acute       ***       ***       ***       ***       ***         Elective surgery procedures       #**       ***       ***       ***       ***       ***         Urgent       258       237       214       ***       ***       ***         Hospital bed days       *** </th <th>Emergency departm</th> <th>nent activity</th> <th>Oct-Dec 2017</th> <th>Oct-Dec 2016</th> <th>Difference</th> <th>% change</th>	Emergency departm	nent activity	Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Emergency presentations         9,921         9,500         421           Tri Resuscitation         41         37         48         105           Triage category         T3: Urgent         4,010         4,189         -150           Admissions to hospital from EDs *         3,87         3,884         -172         488         -175           Admissions to hospital from EDs *         3,821         4,279         488         -172         488         -172           Admissions to hospital from EDs *         3,821         4,279         488         -172         481         -172         481         -172         481         -172         481         -172         172	All arrivals at ED by amb	pulance	2,370	2,211	159	7.2%
Triage category         T1: Resuscitation T2: Emergency T3: Urgent T3: Urgent T5: Non-urgent         44         37         4           Admissions to hospital from EDs *         3.877         3.884         -172         -468         -159           Admissions to hospital from EDs *         3.877         3.881         -4.79         -468         -           Admissions to hospital from EDs *         3.821         0.207         Oct-Dec 2017         Oct-Dec 2016         Difference         % of           All admitted patient episodes         9.030         9.311         -281         -<	All ED presentations					4.7%
Triage category T 3: Urgent T: Semi-urgent T: Semi-urgent T: Non-urgentTage 4,000 3,007888 4,010 3,007 3,004 1,200105 4,000 4,100 	Emergency presentatior	IS				
Triage category T4: Semi-urgent         3.000 T4: Semi-urgent         4.000 T4: Semi-urgent         4.169 T4: Semi-urgent         -159 T4: Semi-urgent           Admissions to hospital from EDs 1         3.021         4.279         4.68         -           Admissions to hospital from EDs 1         3.021         0ct-Dec 2017         Oct-Dec 2016         Difference         % of % of % of % of % of % of % of % of						10.8%
T4: Semi-urgent T5: Non-urgent3,877 1,2003,894 712-17 488Admissions to hospital from EDs '3,8214,2794,488-Admitted patient activityOct-Dec 2017Oct-Dec 2016Difference% oAll admitted patient episodes9,0309,311-281.All admitted patient episodes9,0309,311-281.All acute episodes $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Overnight $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Same-day $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Non-acute $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Aute overnight episodes $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Non-acute $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ $\cdot$ Acute overnight episodes $\cdot$ <td><b>T</b>. (</td> <td></td> <td></td> <td></td> <td></td> <td>15.3%</td>	<b>T</b> . (					15.3%
T5: Non-urgent1,200712488487Admissions to hospital from EDs 13.8214.2794.68.Admitted patient activityOct-Dec 2017Oct-Dec 2016Difference% orAll aduited patient episodes9,0309,311-281.All aduited patient episodes0'emightOvernightAll aduited patient episodes0'emightNon-acuteMarge length of stay daysAcuteNon-acuteAll bed days27,39127,300All bed days<	I riage category	-				-3.8% -0.4%
Admissions to hospital from EDs ' $3.821$ $4.279$ $4.458$ $-4.58$ Admitted patient activityOct-Dec 2017Oct-Dec 2017Difference% cAll admitted patient episodes $\circ$ $9,030$ $9.311$ $-281$ $-281$ All acute episodes $\circ$ $\circ$ $\circ$ $-281$ $-281$ $-281$ $-281$ All acute episodes $\circ$ $\circ$ $-281$ <td></td> <td>-</td> <td></td> <td></td> <td></td> <td>68.5%</td>		-				68.5%
Admitted patient activityOct-Dec 2017Oct-Dec 2018Difference% of a star star star star star star star st	Admissions to hospital					-10.7%
All admitted patient episodes $9,030$ $9,311$ All admitted patient episodes $1^{\circ}$ $1^{\circ}$ All acute episodes $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ $0^{\circ}$ $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ $3ame-day 1^{\circ} $			0,021		100	10.170
All acute episodes $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Overnight $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Same-day $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Non-acute $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Acute overnight episodes $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Acute $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Hospital bed days Acute $1^{\circ}$ $1^{\circ}$ $1^{\circ}$ Bables born in Wagga Wagga Rural Referral Hospital $2^{\circ}$ $2^{\circ}$ $1^{\circ}$ Elective surgery activity Oct-Dec 2017 Oct-Dec 2016 Difference $1^{\circ}$ $1^{\circ}$ Elective surgery procedures performed $1.2^{\circ}$ $1.4^{\circ}$ $1.4^{\circ}$ $1.4^{\circ}$ $1^{\circ}$ $1^{\circ}$ Patients on waiting list ready for elective surgery at the end of quarter $1.5^{\circ}$ $2.4^{\circ}$ $5^{\circ}$ $1^{\circ}$ $1^{\circ}$ Urgent $1^{\circ}$	Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All actual e pisoues       **       **       **         Same-day       **       **       **         Non-acute       **       **       **         Acute overnight episodes Non-acute       **       **       **         Acute overnight episodes Non-acute       **       **       **         All bed days       27,391       27,300       91         Hospital bed days       Acute       **       **         All bed days       27,391       27,300       91         Hospital bed days       Acute       **       **         Aute       **       **       **         Bables born in Wagga Rural Referral Hospital       263       270       -7         Elective surgery activity       Oct-Dec 2017       Oct-Dec 2016       Difference       % of action         Urgency category       Semi-urgent       415       343       72       34         Vargency category       Semi-urgent active surgery at the end of quarter       2,532       2,478       54         Urgent       31       22       9       31       31       31       31	All admitted patient episodes		9,030	9,311	-281	-3.0%
Non-acute * * * * * * * * * * * * * * * * * * *	All acu	te episodes	**	**		
$\frac{   }{   } = \frac{    }{    } = \frac{    }{    } = \frac{     }{    } = \frac{     }{    } = \frac{      }{     } =                                    $		Overnight	**	**		
Average length of stay Average length of stay (days) Acute		Same-day	**	**		
Average length of stay (days)       Acute overnight episodes       **       **         Acute overnight episodes       **       **       **         Mon-acute       **       **       **         Hospital bed days       27,391       27,300       91         Acute       **       **       **         Babies born in Wagga       Waga Rural Referral Hospital       263       270       -7         Elective surgery activity       Oct-Dec 2017       Oct-Dec 2016       Difference       % c         Urgency category       Urgent       258       237       21       1         Yent       258       237       21       1       1       1         Patients on waiting list ready for elective surgery at the end of quarter       2.532       2.478       54       54         Urgency category       Semi-urgent       31       22       9       1         Urgent       312       201       111       1       1	Non-acute		**	**		
days)Actual overnight episodesNon-acute****All bed days27,39127,300Hospital bed daysAcute****Non-acute****Babies born in Wagga Wagga Rural Referral Hospital263270-7Elective surgery activityOct-Dec 2017Oct-Dec 2016Difference% cElective surgery procedures performed1,2701,420-150-Urgency categorySemi-urgent25823721-Non-urgent506753-247Patients on waiting list ready for elective surgery at the end of quarter2,5322,47854Urgent31229-Urgent312201111-		Acute	**	**		
Non-acute****All bed days27,39127,300Acute****Non-acute****Non-acute****Babies born in Wagga Rural Referral Hospital263270Elective surgery activityOct-Dec 2017Oct-Dec 2016DifferenceUrgencyUrgent258237Semi-urgent41534372*Non-urgent506753-247*VargencyUrgent506753-247*VargencyUrgent31229*VargencySemi-urgent312201111*		Acute overnight episodes	**	**		
Hospital bed daysAcute Non-acute****Babies born in Wagga Rural Referral Hospital263270-7Elective surgery activityOct-Dec 2017Oct-Dec 2016Difference% cElective surgery procedures performed1,2701,420-150-150Urgent category25823721-150-150Mon-urgent Non-urgent506753724-150-150Patients on waiting list red for elective surgery at the end of quarter2,5322,47854-110Urgent Semi-urgent Non-urgent312201111111111111111		Non-acute	**	**		
Non-acute       **       **         Babies born in Wagga Rural Referral Hospital       263       270       -7         Elective surgery activity       Oct-Dec 2017       Oct-Dec 2016       Difference       % c         Urgency category       Urgent       258       237       21       -150       -1         Vargency category       Semi-urgent       415       343       72       1         Patients on waiting list ready for elective surgery at the end of quarter       2,532       2,478       54         Urgency category       Semi-urgent       31       22       9       -1         Urgency category       Semi-urgent       312       201       111       11		All bed days	27,391	27,300	91	0.3%
Babies born in Wagga Wagga Rural Referral Hospital       263       270       -7         Elective surgery activity       Oct-Dec 2017       Oct-Dec 2016       Difference       % c         Urgency category       Urgent       258       237       21       -150       150       150<	Hospital bed days	Acute	**	**		
Elective surgery activityOct-Dec 2017Oct-Dec 2016Difference% cElective surgery procedures performed1,2701,420-150-Urgency categorySemi-urgent25823721Non-urgent41534372-Non-urgent506753-247-Patients on waiting list ready for elective surgery at the end of quarter2,5322,47854Urgency categorySemi-urgent31229-Urgency categorySemi-urgent312201111-		Non-acute	**	**		
Elective surgery procedures performed $1,270$ $1,420$ $-150$ $-150$ Urgency category Semi-urgent $258$ $237$ $21$ Semi-urgent $415$ $343$ $72$ $120$ Non-urgent $506$ $753$ $-247$ $-100$ Patients on waiting list ready for elective surgery at the end of quarter $2,532$ $2,478$ $54$ Urgent $31$ $22$ $9$ $-100$ Urgency Semi-urgent $312$ $201$ $111$	Babies born in Wagga Wagga Rural Referral Hospital		263	270	-7	-2.6%
Urgency categoryUrgent Semi-urgent Non-urgent258 415237 34321 72Patients on waiting list ready for elective surgery at the end of quarter2,532 4152,478 3154Urgent31 31222 2019 111	Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Urgency categorySemi-urgent4153437212Non-urgent506753-247-Patients on waiting list ready for elective surgery at the end of quarter2,5322,47854Urgent31229Urgency categorySemi-urgent312201111	Elective surgery procedures performed		1,270	1,420	-150	-10.6%
category Non-urgentSemi-urgent41354312Patients on waiting list ready for elective surgery at the end of quarter2,5322,47854Urgent312294Urgency categorySemi-urgent312201111		Urgent	258	237	21	8.9%
Non-urgent506753-247-Patients on waiting list ready for elective surgery at the end of quarter2,5322,47854Urgent31229Urgency categorySemi-urgent312201111		Semi-urgent	415	343	72	21.0%
Urgent 31 22 9 Urgency category Semi-urgent 312 201 111		Non-urgent	506	753	-247	-32.8%
Urgency Semi-urgent 312 201 111	Patients on waiting list ready for elective surgery at the end of quarter		2,532	2,478	54	2.2%
category Semi-urgent 512 201 111		Urgent	31	22	9	40.9%
	Urgency category	Semi-urgent	312	201	111	55.2%
		Non-urgent	2,189	2,255	-66	-2.9%

\*\* These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

<sup>1</sup> The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly* 

## Healthcare Quarterly

## Wagga Wagga Rural Referral Hospital



Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference	
		Median time to treatment	6m	5m	1m	
	T2: Emergency	90th percentile time to treatment	13m	12m	1m	
Time to treatment by triage category		% started treatment on time	86%	87.5%	-1.5 percentage points	
		Median time to treatment	15m	15m	Om	
	T3: Urgent	90th percentile time to treatment	43m	48m	-5n	
		% started treatment on time	81.4%	78.8%	2.6 percentage points	
		Median time to treatment	20m	21m	-1n	
	T4: Semi-urgent	90th percentile time to treatment	1h 14m	1h 20m	-6n	
		% started treatment on time	85.3%	82.2%	3.1 percentage point	
		Median time to treatment	18m	20m	-2m	
	T5: Non-urgent	90th percentile time to treatment	1h 27m	1h 23m	4m	
		% started treatment on time	95.2%	94.3%	0.9 percentage points	
Patients starting treatment on time %			84.9%	82.0%	2.9 percentage points	
Median time to leave the ED			2h 38m	2h 40m	-2m	
90th percentile time to leave the ED			7h 37m	7h 07m	30m	
Patients leaving the E	D within four hours	of presentation	70.0%	71.4%	-1.4 percentage points	
	Median transfer of care time (minutes)		8m	9m	-1n	
Transfer of care	90th percentile transfer of care time (minutes)		18m	20m	-2m	
	Percent on target		96.9%	95.3%	1.6 percentage points	
Elective surgery p	perfomance		Oct-Dec 2017	Oct-Dec 2016	Difference	
Waiting time (days)		Median	13 days	15 days	-2 days	
	Urgent	90th percentile	28 days	28 days	0 days	
	Semi-urgent	Median	40 days	41 days	-1 days	
		90th percentile	84 days	80 days	4 days	
		Median	315 days	277 days	38 days	
	Non-urgent	90th percentile	360 days	385 days	-25 days	
Elective surgery procedures performed on time	All procedures		99.2%	88.6%	10.6 percentage points	
	Urgent		99.2%	100%	-0.8 percentage points	
	Semi-urgent		98.6%	98.5%	0.1 percentage points	
	Non-urgent		99.8%	80.5%	19.3 percentage points	

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed