Healthcare Quarterly

Western NSW LHD



Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		5,623	5,632	-9	-0.2%
All ED presentations		32,330	32,524	-194	-0.6%
Emergency presentations		31,326	31,249	77	0.2%
Triage categor	T1: Resuscitation T2: Emergency 7 T3: Urgent T4: Semi-urgent T5: Non-urgent	175 3,459 8,802 13,676 5,214	152 3,428 8,698 13,499 5,472	23 31 104 177 -258	15.1% 0.9% 1.2% 1.3% -4.7%
Admissions to hospital from EDs ¹		6,160	6,243	-83	-1.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		20,444	21,377	-933	-4.4%
All acute episodes		**	**		
	Overnight	**	**		
	Same-day	**	**		
Non-acute		**	**		
Average length of stay (days)	Acute	**	**		
	Acute overnight episodes	**	**		
	Non-acute	**	**		
	All bed days	66,271	73,032	-6,761	-9.3%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Western NSW public hospitals		788	830	-42	-5.1%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		2,690	2,666	24	0.9%
	Urgent	475	417	58	13.9%
Urgency category	Semi-urgent	837	823	14	1.7%
	Non-urgent	1,131	1,171	-40	-3.4%
Patients on waiting list ready for elective surgery at the end of quarter		4,149	3,963	186	4.7%
	Urgent	13	15	-2	-13.3%
Urgency category	Semi-urgent Semi-urgent	384	327	57	17.4%
	Non-urgent	3,752	3,621	131	3.6%

^{**} These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

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Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference	
		Median time to treatment	6m	6m	0m	
Time to treatment by triage category	T2: Emergency	90th percentile time to treatment	15m	14m	1m	
		% started treatment on time	82.7%	82.6%	0.1 percentage points	
		Median time to treatment	16m	18m	-2m	
	T3: Urgent	90th percentile time to treatment	50m	54m	-4m	
		% started treatment on time	77.6%	75.5%	2.1 percentage points	
		Median time to treatment	20m	23m	-3m	
	T4: Semi-urgent	90th percentile time to treatment	1h 16m	1h 28m	-12m	
		% started treatment on time	85.1%	81.8%	3.3 percentage points	
		Median time to treatment	18m	21m	-3m	
	T5: Non-urgent	90th percentile time to treatment	1h 27m	1h 44m	-17m	
		% started treatment on time	94.8%	93.4%	1.4 percentage points	
Patients starting treatment on time %			84.2%	82.0%	2.2 percentage points	
Median time to leave the ED			2h 06m	2h 18m	-12m	
90th percentile time to leave the ED			6h 23m	6h 55m	-32m	
Patients leaving the ED within four hours of presentation			80.6%	77.6%	3.0 percentage points	
Transfer of care	Median transfer of care time (minutes)		10m	12m	-2m	
	90th percentile transfer of care time (minutes)		24m	30m	-6m	
	Percent on target		93.3%	89.5%	3.8 percentage points	
Elective surgery perfomance			Oct-Dec 2017	Oct-Dec 2016	Difference	
Waiting time (days)	Urgent	Median	15 days	12 days	3 days	
		90th percentile	27 days	26 days	1 days	
		Median	49 days	47 days	2 days	
	Semi-urgent	90th percentile	83 days	83 days	0 days	
		Median	287 days	273 days	14 days	
	Non-urgent	90th percentile	351 days	351 days	0 days	
Elective surgery procedures performed on time	All procedures		99.5%	99.5%	0.0 percentage points	
	Urgent		100%	100%	0.0 percentage points	
	Semi-urgent		99.4%	99.1%	0.3 percentage points	
	Non-urgent		99.4%	99.7%	-0.3 percentage points	

^(*) Suppressed due to small numbers and to protect patient privacy