

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		8,002	7,858	144	1.8%
All ED presentations		31,645	30,449	1,196	3.9%
Emergency presentations		30,905	29,857	1,048	3.5%
Triage category	T1: Resuscitation	141	154	-13	-8.4%
	T2: Emergency	4,741	4,118	623	15.1%
	T3: Urgent	9,362	8,536	826	9.7%
	T4: Semi-urgent	14,169	14,122	47	0.3%
	T5: Non-urgent	2,492	2,927	-435	-14.9%
Admissions to hospital from EDs		8,688	8,665	23	0.3%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		18,289	**		
	All acute episodes	17,073	**		
	Overnight	10,051	**		
	Same-day	7,022	**		
	Non-acute	584	**		
	Mental health	632	**		
Average length of stay (days)	Acute	3.0	**		
	Acute overnight episodes	4.4	**		
	Non-acute	16.3	**		
	Mental health	10.7	**		
Hospital bed days	All bed days	67,745	**		
	Acute	51,445	**		
	Non-acute	9,523	**		
	Mental health	6,777	**		
Babies born in Nepean Blue Mountains public hospitals		1,089	1,063	26	2.4%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		2,476	2,498	-22	-0.9%
Urgency category	Urgent	483	535	-52	-9.7%
	Semi-urgent	796	839	-43	-5.1%
	Non-urgent	1,088	1,028	60	5.8%
Patients on waiting list ready for elective surgery at the end of quarter		4,366	4,216	150	3.6%
Urgency category	Urgent	71	80	-9	-11.3%
	Semi-urgent	744	607	137	22.6%
	Non-urgent	3,551	3,529	22	0.6%

\*\* These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	11m	9m	2m
		90th percentile time to treatment	40m	32m	8m
		% started treatment on time	49.2%	59.5%	-10.3 percentage points
	T3: Urgent	Median time to treatment	24m	20m	4m
		90th percentile time to treatment	2h 00m	1h 31m	29m
		% started treatment on time	58.5%	66.4%	-7.9 percentage points
	T4: Semi-urgent	Median time to treatment	25m	22m	3m
		90th percentile time to treatment	2h 06m	1h 48m	18m
		% started treatment on time	73.3%	77.7%	-4.4 percentage points
	T5: Non-urgent	Median time to treatment	23m	21m	2m
		90th percentile time to treatment	1h 58m	1h 42m	16m
		% started treatment on time	90.4%	93.2%	-2.8 percentage points
Patients starting treatment on time %			66.1%	73.2%	-7.1 percentage points
Median time to leave the ED			3h 19m	3h 10m	9m
90th percentile time to leave the ED			8h 30m	8h 23m	7m
Patients leaving the ED within four hours of presentation			65.4%	67.4%	-2.0 percentage points
Transfer of care	Median transfer of care time (minutes)		12m	11m	1m
	90th percentile transfer of care time (minutes)		28m	25m	3m
	Percent on target		91.3%	93.5%	-2.2 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	11 days	12 days	-1 days
		90th percentile	26 days	27 days	-1 days
	Semi-urgent	Median	49 days	51 days	-2 days
		90th percentile	86 days	90 days	-4 days
	Non-urgent	Median	281 days	291 days	-10 days
		90th percentile	392 days	369 days	23 days
Elective surgery procedures performed on time	All procedures		89%	91.9%	-2.9 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		93.7%	90.9%	2.8 percentage points
	Non-urgent		80.7%	88.5%	-7.8 percentage points

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed