

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		1,874	1,751	123	7.0%
All ED presentations		8,753	8,762	-9	-0.1%
Emergency presentations		8,700	8,687	13	0.1%
Triage category	T1: Resuscitation	39	40	-1	-2.5%
	T2: Emergency	1,191	1,184	7	0.6%
	T3: Urgent	2,991	3,188	-197	-6.2%
	T4: Semi-urgent	3,513	3,315	198	6.0%
	T5: Non-urgent	966	960	6	0.6%
Admissions to hospital from EDs		2,696	2,451	245	10.0%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		5,118	**		
	All acute episodes	4,990	**		
	Overnight	2,666	**		
	Same-day	2,324	**		
	Non-acute	128	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.2	**		
	Acute overnight episodes	3.2	**		
	Non-acute	23.8	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	13,939	**		
	Acute	10,888	**		
	Non-acute	3,051	**		
	Mental health	0	**		
Babies born in Mona Vale Hospital		167	197	-30	-15.2%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		365	351	14	4.0%
Urgency category	Urgent	50	42	8	19.0%
	Semi-urgent	117	94	23	24.5%
	Non-urgent	194	211	-17	-8.1%
Patients on waiting list ready for elective surgery at the end of quarter		368	401	-33	-8.2%
Urgency category	Urgent	6	<5		
	Semi-urgent	49	36	13	36.1%
	Non-urgent	313	365	-52	-14.2%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	11m	10m	1m
		% started treatment on time	88.4%	92%	-3.6 percentage points
	T3: Urgent	Median time to treatment	16m	15m	1m
		90th percentile time to treatment	41m	39m	2m
		% started treatment on time	82.8%	85.3%	-2.5 percentage points
	T4: Semi-urgent	Median time to treatment	15m	14m	1m
		90th percentile time to treatment	1h 19m	1h 20m	-1m
		% started treatment on time	85.2%	84.4%	0.8 percentage points
	T5: Non-urgent	Median time to treatment	16m	12m	4m
		90th percentile time to treatment	1h 40m	1h 36m	4m
		% started treatment on time	94.9%	94.4%	0.5 percentage points
Patients starting treatment on time %			85.8%	86.9%	-1.1 percentage points
Median time to leave the ED			2h 36m	2h 30m	6m
90th percentile time to leave the ED			4h 51m	5h 03m	-12m
Patients leaving the ED within four hours of presentation			85.6%	83.7%	1.9 percentage points
Transfer of care	Median transfer of care time (minutes)		9m	10m	-1m
	90th percentile transfer of care time (minutes)		17m	20m	-3m
	Percent on target		97.8%	96.7%	1.1 percentage points
Elective surgery perfomance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	8 days	6 days	2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	23 days	23 days	0 days
		90th percentile	72 days	(*)	
	Non-urgent	Median	128 days	108 days	20 days
		90th percentile	314 days	314 days	0 days
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		100%	100%	0.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed