

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		3,583	3,522	61	1.7%
All ED presentations		13,009	12,687	322	2.5%
Emergency presentations		12,919	12,560	359	2.9%
Triage category	T1: Resuscitation	61	38	23	60.5%
	T2: Emergency	1,835	1,697	138	8.1%
	T3: Urgent	5,091	5,221	-130	-2.5%
	T4: Semi-urgent	5,090	4,705	385	8.2%
	T5: Non-urgent	842	899	-57	-6.3%
Admissions to hospital from EDs		3,121	2,970	151	5.1%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		7,065	**		
	All acute episodes	6,631	**		
	Overnight	4,026	**		
	Same-day	2,605	**		
	Non-acute	251	**		
	Mental health	183	**		
Average length of stay (days)	Acute	3.1	**		
	Acute overnight episodes	4.5	**		
	Non-acute	13.9	**		
	Mental health	17.7	**		
Hospital bed days	All bed days	27,337	**		
	Acute	20,607	**		
	Non-acute	3,490	**		
	Mental health	3,240	**		
Babies born in Sutherland Hospital		309	321	-12	-3.7%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		618	675	-57	-8.4%
Urgency category	Urgent	64	83	-19	-22.9%
	Semi-urgent	179	240	-61	-25.4%
	Non-urgent	351	307	44	14.3%
Patients on waiting list ready for elective surgery at the end of quarter		1,266	1,345	-79	-5.9%
Urgency category	Urgent	18	16	2	12.5%
	Semi-urgent	114	162	-48	-29.6%
	Non-urgent	1,134	1,167	-33	-2.8%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	13m	13m	0m
		90th percentile time to treatment	30m	31m	-1m
		% started treatment on time	37.7%	38.2%	-0.5 percentage points
	T3: Urgent	Median time to treatment	28m	28m	0m
		90th percentile time to treatment	1h 04m	1h 08m	-4m
		% started treatment on time	55.5%	55.9%	-0.4 percentage points
	T4: Semi-urgent	Median time to treatment	31m	31m	0m
		90th percentile time to treatment	1h 21m	1h 22m	-1m
		% started treatment on time	80.9%	80.3%	0.6 percentage points
	T5: Non-urgent	Median time to treatment	27m	29m	-2m
		90th percentile time to treatment	1h 27m	1h 33m	-6m
		% started treatment on time	95.3%	94.7%	0.6 percentage points
Patients starting treatment on time %			65.4%	65.1%	0.3 percentage points
Median time to leave the ED			3h 32m	3h 19m	13m
90th percentile time to leave the ED			8h 17m	7h 09m	68m
Patients leaving the ED within four hours of presentation			63.4%	68.8%	-5.4 percentage points
Transfer of care	Median transfer of care time (minutes)		14m	13m	1m
	90th percentile transfer of care time (minutes)		27m	28m	-1m
	Percent on target		93.0%	91.5%	1.5 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	14 days	18 days	-4 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	56 days	60 days	-4 days
		90th percentile	83 days	84 days	-1 days
	Non-urgent	Median	280 days	270 days	10 days
		90th percentile	355 days	360 days	-5 days
Elective surgery procedures performed on time	All procedures		98.3%	98.4%	-0.1 percentage points
	Urgent		98.4%	97.6%	0.8 percentage points
	Semi-urgent		98.9%	97.9%	1.0 percentage points
	Non-urgent		98%	99%	-1.0 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed