

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	482	545	-63	-11.6%	
ED Attendances	2,692	3,523	-831	-23.6%	
Emergency presentations	2,591	3,351	-760	-22.7%	
Emergency presentation by triage category	T1: Resuscitation	10	9	1	11.1%
	T2: Emergency	306	378	-72	-19.0%
	T3: Urgent	826	1,055	-229	-21.7%
	T4: Semi-urgent	1,122	1,504	-382	-25.4%
	T5: Non-urgent	327	405	-78	-19.3%
Admissions to hospital from EDs	177	214	-37	-17.3%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	14m	20m	-6m	22m
	% started treatment on time	78.8%	64.5%	14.3 percentage points	68.5%
	Median time to treatment	15m	20m	-5m	16m
	T3: Urgent 90th percentile time to treatment	33m	59m	-26m	46m
	% started treatment on time	87.5%	70.2%	17.3 percentage points	79.0%
	Median time to treatment	17m	25m	-8m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 00m	1h 42m	-42m	1h 14m
	% started treatment on time	90.1%	79.5%	10.6 percentage points	86.0%
	Median time to treatment	18m	30m	-12m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 24m	1h 53m	-29m	1h 11m
	% started treatment on time	94.7%	90.6%	4.1 percentage points	97.0%
Patients starting treatment on time %	88.4%	76.0%	12.4 percentage points	83.4%	
Median time to leave the ED	1h 59m	2h 02m	-3m	1h 40m	
90th percentile time to leave the ED	4h 59m	5h 30m	-31m	4h 54m	
Patients leaving the ED within four hours of presentation	83.6%	81.9%	1.7 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	12m	11m	1m	9m
	90th percentile transfer of care time (minutes)	23m	26m	-3m	21m
	Percent on target	95.3%	92.8%	2.5 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

### Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	43	231	-188	-81.4%	
<b>Urgency category</b>	Urgent	<5	<5		
	Semi-urgent	9	36	-27	-75.0%
	Non-urgent	34	195	-161	-82.6%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,186	974	212	21.8%	
<b>Urgency category</b>	Urgent	<5	0		
	Semi-urgent	41	22	19	86.4%
	Non-urgent	1,145	952	193	20.3%

### Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	(*)	55 days		42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	410 days	309 days	101 days	232 days
		90th percentile	(*)	329 days		410 days
<b>Elective surgery procedures performed on time</b>	All procedures	37.2%	99.6%	-62.4 percentage points	87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	96.9%		86.1%	
	Non-urgent	26.5%	100%	-73.5 percentage points	82.0%	

### Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
<b>Episodes</b>	All episodes	474	848	-374	-44.1%
	Acute	439	817	-378	-46.3%
	Acute Overnight	270	316	-46	-14.6%
	Acute Same Day	169	501	-332	-66.3%
	Non-acute	35	31	4	12.9%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.5	2.6		
	Acute Overnight	5.0	5.2		
	Non-acute	15.3	22.0		
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	2,065	2,838	-773	-27.2%
	Acute	1,529	2,155	-626	-29.0%
	Non-acute	536	683	-147	-21.5%
	Mental health	0	0	0	
<b>Babies born in Macksville District Hospital</b>	18	<5			

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(n/a) not applicable

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