

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	19,020	21,896	-2,876	-13.1%	
ED Attendances	57,977	77,085	-19,108	-24.8%	
Emergency presentations	57,347	76,134	-18,787	-24.7%	
Emergency presentation by triage category	T1: Resuscitation	578	595	-17	-2.9%
	T2: Emergency	9,559	11,398	-1,839	-16.1%
	T3: Urgent	26,360	35,007	-8,647	-24.7%
	T4: Semi-urgent	16,188	24,047	-7,859	-32.7%
	T5: Non-urgent	4,662	5,087	-425	-8.4%
Admissions to hospital from EDs	20,082	24,750	-4,668	-18.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	10m	-2m	8m
	T2: Emergency 90th percentile time to treatment	21m	38m	-17m	21m
	% started treatment on time	68.4%	51.9%	16.5 percentage points	68.5%
	Median time to treatment	13m	22m	-9m	15m
	T3: Urgent 90th percentile time to treatment	37m	1h 26m	-49m	45m
	% started treatment on time	86.1%	64.1%	22.0 percentage points	80.7%
	Median time to treatment	13m	26m	-13m	18m
	T4: Semi-urgent 90th percentile time to treatment	49m	1h 56m	-67m	1h 06m
	% started treatment on time	93.2%	76.3%	16.9 percentage points	88.3%
T5: Non-urgent	Median time to treatment	11m	20m	-9m	11m
	90th percentile time to treatment	39m	1h 40m	-61m	52m
	% started treatment on time	99%	92.9%	6.1 percentage points	98.5%
Patients starting treatment on time %	86.0%	67.6%	18.4 percentage points	84.2%	
Median time to leave the ED	2h 59m	3h 38m	-39m	2h 27m	
90th percentile time to leave the ED	7h 26m	9h 00m	-94m	6h 42m	
Patients leaving the ED within four hours of presentation	69.9%	59.1%	10.8 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	11m	15m	-4m	11m
	90th percentile transfer of care time (minutes)	24m	47m	-23m	24m
	Percent on target	93.0%	80.4%	12.6 percentage points	93.2%

Notes: For South West Sydney LHD, 25.6% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	3,226	6,263	-3,037	-48.5%	
Urgency category	Urgent	1,135	1,139	-4	-0.4%
	Semi-urgent	1,079	1,854	-775	-41.8%
	Non-urgent	838	2,830	-1,992	-70.4%
Patients on waiting list ready for elective surgery at the end of quarter	11,939	9,814	2,125	21.7%	
Urgency category	Urgent	200	184	16	8.7%
	Semi-urgent	1,352	1,511	-159	-10.5%
	Non-urgent	10,387	8,119	2,268	27.9%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	10 days	13 days	-3 days	10 days
		90th percentile	24 days	28 days	-4 days	24 days
	Semi-urgent	Median	45 days	48 days	-3 days	50 days
		90th percentile	93 days	81 days	12 days	111 days
	Non-urgent	Median	278 days	270 days	8 days	301 days
		90th percentile	433 days	357 days	76 days	420 days
Elective surgery procedures performed on time	All procedures	85.6%	98.2%	-12.6 percentage points	84.7%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	88.3%	99.3%	-11.0 percentage points	81.2%	
	Non-urgent	62.8%	96.8%	-34.0 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	52,110	61,393	-9,283	-15.1%
	Acute	49,657	58,982	-9,325	-15.8%
	Acute Overnight	24,493	31,560	-7,067	-22.4%
	Acute Same Day	25,164	27,422	-2,258	-8.2%
	Non-acute	1,404	1,422	-18	-1.3%
	Mental health	1,049	989	60	6.1%
Average length of stay (days)	Acute	2.8	2.8		
	Acute Overnight	4.7	4.4		
	Non-acute	16.5	17.4		
	Mental health	18.8	18.7		
Hospital bed days	All bed days	182,758	211,065	-28,307	-13.4%
	Acute	139,975	167,863	-27,888	-16.6%
	Non-acute	23,105	24,691	-1,586	-6.4%
	Mental health	19,678	18,511	1,167	6.3%
Babies born in South Western Sydney public hospitals	2,809	2,870	-61	-2.1%	

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(n/a) not applicable

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