

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	1,841	2,269	-428	-18.9%	
ED Attendances	8,824	9,223	-399	-4.3%	
Emergency presentations	8,301	8,758	-457	-5.2%	
Emergency presentation by triage category	T1: Resuscitation	20	28	-8	-28.6%
	T2: Emergency	728	917	-189	-20.6%
	T3: Urgent	2,023	2,645	-622	-23.5%
	T4: Semi-urgent	3,291	4,006	-715	-17.8%
	T5: Non-urgent	2,239	1,162	1,077	92.7%
Admissions to hospital from EDs	2,526	2,997	-471	-15.7%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	9m	-2m	8m
	T2: Emergency 90th percentile time to treatment	18m	22m	-4m	20m
	% started treatment on time	73.1%	58.9%	14.2 percentage points	72.2%
	Median time to treatment	16m	26m	-10m	15m
	T3: Urgent 90th percentile time to treatment	49m	1h 27m	-38m	46m
	% started treatment on time	77.7%	57.8%	19.9 percentage points	80.6%
	Median time to treatment	16m	36m	-20m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 02m	2h 12m	-70m	1h 06m
	% started treatment on time	89.5%	65%	24.5 percentage points	88.0%
	Median time to treatment	4m	29m	-25m	10m
	T5: Non-urgent 90th percentile time to treatment	36m	2h 16m	-100m	46m
	% started treatment on time	99.4%	86.6%	12.8 percentage points	99.1%
Patients starting treatment on time %	87.8%	64.8%	23.0 percentage points	85.7%	
Median time to leave the ED	1h 52m	2h 56m	-64m	2h 28m	
90th percentile time to leave the ED	5h 36m	8h 31m	-175m	6h 53m	
Patients leaving the ED within four hours of presentation	82.1%	69.4%	12.7 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	12m	12m	0m	10m
	90th percentile transfer of care time (minutes)	25m	34m	-9m	24m
	Percent on target	92.6%	86.5%	6.1 percentage points	93.2%

Notes: For Dubbo Base Hospital, 68.9% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	579	1,025	-446	-43.5%
Urgency category				
Urgent	156	183	-27	-14.8%
Semi-urgent	258	302	-44	-14.6%
Non-urgent	119	435	-316	-72.6%
Patients on waiting list ready for elective surgery at the end of quarter	2,549	1,796	753	41.9%
Urgency category				
Urgent	41	18	23	127.8%
Semi-urgent	252	241	11	4.6%
Non-urgent	2,256	1,537	719	46.8%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	14 days	2 days	13 days
		90th percentile	28 days	28 days	0 days	26 days
	Semi-urgent	Median	78 days	67 days	11 days	53 days
		90th percentile	132 days	89 days	43 days	116 days
	Non-urgent	Median	373 days	284 days	89 days	332 days
		90th percentile	457 days	364 days	93 days	424 days
Elective surgery procedures performed on time	All procedures	67.9%	94.6%	-26.7 percentage points	81.4%	
	Urgent	94.9%	100%	-5.1 percentage points	99.3%	
	Semi-urgent	61.6%	95.4%	-33.8 percentage points	77.9%	
	Non-urgent	46.2%	91.7%	-45.5 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	5,931	7,276	-1,345	-18.5%
	Acute	5,810	7,169	-1,359	-19.0%
	Acute Overnight	3,062	3,487	-425	-12.2%
	Acute Same Day	2,748	3,682	-934	-25.4%
	Non-acute	(*)	0		
	Mental health	(*)	107		
Average length of stay (days)	Acute	2.2	2.2		
	Acute Overnight	3.3	3.5		
	Non-acute	(*)	n/a		
	Mental health	(*)	11.0		
Hospital bed days	All bed days	14,281	16,892	-2,611	-15.5%
	Acute	12,805	15,716	-2,911	-18.5%
	Non-acute	(*)	0		
	Mental health	(*)	1,176		-100.0%
Babies born in Dubbo Base Hospital	307	334	-27	-8.1%	

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(n/a) not applicable

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