

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	5,692	5,818	-126	-2.2%	
ED Attendances	17,750	18,841	-1,091	-5.8%	
Emergency presentations	17,633	18,754	-1,121	-6.0%	
Emergency presentation by triage category	T1: Resuscitation	218	241	-23	-9.5%
	T2: Emergency	2,556	2,665	-109	-4.1%
	T3: Urgent	6,694	7,567	-873	-11.5%
	T4: Semi-urgent	7,328	7,604	-276	-3.6%
	T5: Non-urgent	837	677	160	23.6%
Admissions to hospital from EDs	4,737	6,361	-1,624	-25.5%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	6m	8m	-2m	9m
	T2: Emergency 90th percentile time to treatment	16m	32m	-16m	26m
	% started treatment on time	84.5%	71.8%	12.7 percentage points	58.8%
	Median time to treatment	23m	31m	-8m	20m
	T3: Urgent 90th percentile time to treatment	1h 23m	1h 58m	-35m	1h 04m
	% started treatment on time	63.4%	49.3%	14.1 percentage points	70.9%
	Median time to treatment	34m	48m	-14m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 57m	2h 25m	-28m	1h 33m
	% started treatment on time	70%	58.4%	11.6 percentage points	80.1%
	Median time to treatment	30m	42m	-12m	24m
	T5: Non-urgent 90th percentile time to treatment	1h 43m	2h 16m	-33m	1h 33m
	% started treatment on time	93.5%	85.7%	7.8 percentage points	94.7%
Patients starting treatment on time %	70.6%	57.4%	13.2 percentage points	72.8%	
Median time to leave the ED	3h 38m	3h 48m	-10m	3h 35m	
90th percentile time to leave the ED	8h 47m	8h 26m	21m	9h 44m	
Patients leaving the ED within four hours of presentation	55.8%	53.6%	2.2 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	9m	13m	-4m	12m
	90th percentile transfer of care time (minutes)	52m	85m	-33m	35m
	Percent on target	83.4%	69.7%	13.7 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	1,467	1,598	-131	-8.2%
Urgency category				
Urgent	371	367	4	1.1%
Semi-urgent	525	436	89	20.4%
Non-urgent	452	630	-178	-28.3%
Patients on waiting list ready for elective surgery at the end of quarter	2,741	2,086	655	31.4%
Urgency category				
Urgent	65	70	-5	-7.1%
Semi-urgent	554	410	144	35.1%
Non-urgent	2,122	1,606	516	32.1%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	16 days	16 days	0 days	10 days
		90th percentile	27 days	27 days	0 days	26 days
	Semi-urgent	Median	70 days	53 days	17 days	43 days
		90th percentile	126 days	84 days	42 days	105 days
	Non-urgent	Median	385 days	306 days	79 days	309 days
		90th percentile	451 days	361 days	90 days	448 days
Elective surgery procedures performed on time	All procedures	68.5%	95.6%	-27.1 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	72.4%	95.6%	-23.2 percentage points	85.5%	
	Non-urgent	38.3%	93%	-54.7 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	12,792	14,443	-1,651	-11.4%
	Acute	12,241	13,933	-1,692	-12.1%
	Acute Overnight	7,892	8,834	-942	-10.7%
	Acute Same Day	4,349	5,099	-750	-14.7%
	Non-acute	402	346	56	16.2%
	Mental health	149	164	-15	-9.1%
Average length of stay (days)	Acute	3.4	3.1	0.3	
	Acute Overnight	4.7	4.4	0.3	
	Non-acute	9.2	6.7	2.5	
	Mental health	14.7	15.1	-0.4	
Hospital bed days	All bed days	47,395	48,664	-1,269	-2.6%
	Acute	41,499	43,884	-2,385	-5.4%
	Non-acute	3,700	2,301	1,399	60.8%
	Mental health	2,196	2,479	-283	-11.4%

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(n/a) not applicable

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