

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	568	641	-73	-11.4%	
ED Attendances	3,912	4,486	-574	-12.8%	
Emergency presentations	3,842	4,425	-583	-13.2%	
Emergency presentation by triage category	T1: Resuscitation	5	12	-7	-58.3%
	T2: Emergency	411	319	92	28.8%
	T3: Urgent	1,302	1,290	12	0.9%
	T4: Semi-urgent	1,628	2,382	-754	-31.7%
	T5: Non-urgent	496	422	74	17.5%
Admissions to hospital from EDs	264	351	-87	-24.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	7m	2m	8m
	T2: Emergency 90th percentile time to treatment	29m	21m	8m	22m
	% started treatment on time	57.2%	68.2%	-11.0 percentage points	69.3%
	Median time to treatment	24m	21m	3m	16m
	T3: Urgent 90th percentile time to treatment	1h 21m	1h 01m	20m	50m
	% started treatment on time	62.7%	69.9%	-7.2 percentage points	77.6%
	Median time to treatment	39m	35m	4m	21m
	T4: Semi-urgent 90th percentile time to treatment	2h 02m	1h 59m	3m	1h 23m
	% started treatment on time	67.8%	69.9%	-2.1 percentage points	83.0%
	Median time to treatment	45m	39m	6m	17m
	T5: Non-urgent 90th percentile time to treatment	2h 20m	1h 54m	26m	1h 18m
	% started treatment on time	85.4%	92%	-6.6 percentage points	95.9%
Patients starting treatment on time %	66.9%	71.6%	-4.7 percentage points	81.8%	
Median time to leave the ED	1h 58m	1h 46m	12m	1h 46m	
90th percentile time to leave the ED	5h 35m	5h 02m	33m	5h 06m	
Patients leaving the ED within four hours of presentation	81.1%	83.6%	-2.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	11m	10m	1m	9m
	90th percentile transfer of care time (minutes)	22m	22m	0m	22m
	Percent on target	96.4%	97.3%	-0.9 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	262	352	-90	-25.6%	
Urgency category	Urgent	60	63	-3	-4.8%
	Semi-urgent	98	173	-75	-43.4%
	Non-urgent	89	104	-15	-14.4%
Patients on waiting list ready for elective surgery at the end of quarter	243	251	-8	-3.2%	
Urgency category	Urgent	9	6	3	50.0%
	Semi-urgent	93	90	3	3.3%
	Non-urgent	141	155	-14	-9.0%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	14 days	17 days	-3 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	35 days	55 days	-20 days	42 days
		90th percentile	(*)	76 days		94 days
	Non-urgent	Median	156 days	115 days	41 days	257 days
		90th percentile	(*)	329 days		437 days
Elective surgery procedures performed on time	All procedures	97.2%	98.8%	-1.6 percentage points	83.5%	
	Urgent	100%	100%	0.0 percentage points	99.8%	
	Semi-urgent	94.9%	99.4%	-4.5 percentage points	89.0%	
	Non-urgent	97.8%	97.1%	0.7 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	993	1,103	-110	-10.0%
	Acute	982	1,090	-108	-9.9%
	Acute Overnight	464	548	-84	-15.3%
	Acute Same Day	518	542	-24	-4.4%
	Non-acute	11	13	-2	-15.4%
	Mental health	0	0		
Average length of stay (days)	Acute	3.6	3.5	0.1	
	Acute Overnight	6.4	6.0	0.4	
	Non-acute	10.0	14.7	-4.7	
	Mental health	n/a	n/a		
Hospital bed days	All bed days	3,601	4,041	-440	-10.9%
	Acute	3,491	3,850	-359	-9.3%
	Non-acute	110	191	-81	-42.4%
	Mental health	0	0	0	

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(n/a) not applicable

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