

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	204	202	2	1.0%	
ED Attendances	1,279	1,526	-247	-16.2%	
Emergency presentations	1,144	1,394	-250	-17.9%	
Emergency presentation by triage category	T1: Resuscitation	<5	5		
	T2: Emergency	100	119	-19	-16.0%
	T3: Urgent	366	409	-43	-10.5%
	T4: Semi-urgent	461	626	-165	-26.4%
	T5: Non-urgent	217	235	-18	-7.7%
Admissions to hospital from EDs	181	190	-9	-4.7%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	4m	1m	8m
	T2: Emergency 90th percentile time to treatment	(*)	10m		22m
	% started treatment on time	94.9%	94%	0.9 percentage points	69.3%
	Median time to treatment	14m	16m	-2m	16m
	T3: Urgent 90th percentile time to treatment	40m	39m	1m	50m
	% started treatment on time	83.3%	84.2%	-0.9 percentage points	77.6%
	Median time to treatment	25m	24m	1m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 00m	1h 02m	-2m	1h 23m
	% started treatment on time	90.1%	89.1%	1.0 percentage points	83.0%
	Median time to treatment	17m	28m	-11m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 09m	1h 30m	-21m	1h 18m
	% started treatment on time	98.1%	97.3%	0.8 percentage points	95.9%
Patients starting treatment on time %	89.8%	89.4%	0.4 percentage points	81.8%	
Median time to leave the ED	1h 49m	1h 58m	-9m	1h 46m	
90th percentile time to leave the ED	5h 27m	4h 59m	28m	5h 06m	
Patients leaving the ED within four hours of presentation	80.7%	83.9%	-3.2 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	2m	2m	0m	9m
	90th percentile transfer of care time (minutes)	10m	12m	-2m	22m
	Percent on target	100.0%	98.1%	1.9 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	30	35	-5	-14.3%	
Urgency category	Urgent	<5			
	Semi-urgent	12	26	-14	-53.8%
	Non-urgent	18	8	10	125.0%
Patients on waiting list ready for elective surgery at the end of quarter	<5	<5			
Urgency category	Urgent	0	0		
	Semi-urgent	<5	<5		
	Non-urgent	<5	<5		

Elective surgery performance


		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(n/a)	(*)	14 days	
		90th percentile	(n/a)	(*)	27 days	
	Semi-urgent	Median	28 days	20 days	8 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	64 days	(*)		257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	(n/a)	(*)		99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	(*)		77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	525	493	32	6.5%
	Acute	519	485	34	7.0%
	Acute Overnight	300	303	-3	-1.0%
	Acute Same Day	219	182	37	20.3%
	Non-acute	6	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.8	2.5	0.3	
	Acute Overnight	4.1	3.4	0.7	
	Non-acute	2.8	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	1,452	1,231	221	18.0%
	Acute	1,435	1,200	235	19.6%
	Non-acute	17	(*)		
	Mental health	0	(*)		

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(n/a) not applicable

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