

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	3,027	3,028	-1	0.0%	
ED Attendances	10,106	10,955	-849	-7.7%	
Emergency presentations	9,338	10,158	-820	-8.1%	
Emergency presentation by triage category	T1: Resuscitation	87	68	19	27.9%
	T2: Emergency	1,186	1,152	34	3.0%
	T3: Urgent	3,524	3,714	-190	-5.1%
	T4: Semi-urgent	3,651	4,206	-555	-13.2%
	T5: Non-urgent	890	1,018	-128	-12.6%
Admissions to hospital from EDs	3,167	3,594	-427	-11.9%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	13m	11m	2m	21m
	% started treatment on time	83.4%	86.8%	-3.4 percentage points	70.9%
	Median time to treatment	19m	22m	-3m	18m
	T3: Urgent 90th percentile time to treatment	1h 06m	1h 18m	-12m	58m
	% started treatment on time	72.8%	65.8%	7.0 percentage points	74.9%
	Median time to treatment	24m	30m	-6m	23m
	T4: Semi-urgent 90th percentile time to treatment	1h 52m	2h 11m	-19m	1h 26m
	% started treatment on time	77.1%	71.4%	5.7 percentage points	82.5%
	Median time to treatment	19m	29m	-10m	5m
	T5: Non-urgent 90th percentile time to treatment	1h 45m	2h 03m	-18m	50m
	% started treatment on time	92.2%	89.4%	2.8 percentage points	97.8%
Patients starting treatment on time %	77.7%	72.9%	4.8 percentage points	81.4%	
Median time to leave the ED	3h 14m	2h 54m	20m	2h 42m	
90th percentile time to leave the ED	11h 45m	8h 15m	210m	7h 43m	
Patients leaving the ED within four hours of presentation	62.8%	70.4%	-7.6 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	11m
	90th percentile transfer of care time (minutes)	35m	32m	3m	30m
	Percent on target	86.1%	88.2%	-2.1 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	889	994	-105	-10.6%
<b>Urgency category</b>				
Urgent	216	178	38	21.3%
Semi-urgent	252	319	-67	-21.0%
Non-urgent	376	442	-66	-14.9%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,931	2,065	866	41.9%
<b>Urgency category</b>				
Urgent	18	21	-3	-14.3%
Semi-urgent	222	191	31	16.2%
Non-urgent	2,691	1,853	838	45.2%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	17 days	17 days	0 days	15 days
		90th percentile	27 days	28 days	-1 days	27 days
	Semi-urgent	Median	63 days	61 days	2 days	58 days
		90th percentile	107 days	88 days	19 days	120 days
	Non-urgent	Median	379 days	316 days	63 days	352 days
		90th percentile	535 days	375 days	160 days	445 days
<b>Elective surgery procedures performed on time</b>	All procedures	71.4%	91.4%	-20.0 percentage points	74.1%	
	Urgent	98.1%	98.9%	-0.8 percentage points	99.7%	
	Semi-urgent	85.3%	95.6%	-10.3 percentage points	81.4%	
	Non-urgent	46.8%	85.3%	-38.5 percentage points	58.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	8,012	8,560	-548	-6.4%
	Acute	7,585	8,172	-587	-7.2%
	Acute Overnight	3,963	4,296	-333	-7.8%
	Acute Same Day	3,622	3,876	-254	-6.6%
	Non-acute	197	151	46	30.5%
	Mental health	230	237	-7	-3.0%
<b>Average length of stay (days)</b>	Acute	2.5	2.5	0.0	
	Acute Overnight	3.9	3.9	0.0	
	Non-acute	10.2	17.0	-6.8	
	Mental health	16.8	15.7	1.1	
<b>Hospital bed days</b>	All bed days	25,004	26,863	-1,859	-6.9%
	Acute	19,123	20,577	-1,454	-7.1%
	Non-acute	2,012	2,572	-560	-21.8%
	Mental health	3,869	3,714	155	4.2%

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes