

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	917	995	-78	-7.8%	
ED Attendances	5,989	6,890	-901	-13.1%	
Emergency presentations	5,512	6,404	-892	-13.9%	
Emergency presentation by triage category	T1: Resuscitation	34	51	-17	-33.3%
	T2: Emergency	602	662	-60	-9.1%
	T3: Urgent	1,922	1,837	85	4.6%
	T4: Semi-urgent	2,419	2,962	-543	-18.3%
	T5: Non-urgent	535	892	-357	-40.0%
Admissions to hospital from EDs	965	976	-11	-1.1%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	9m
	T2: Emergency 90th percentile time to treatment	16m	20m	-4m	22m
	% started treatment on time	79.1%	76.3%	2.8 percentage points	65.4%
	Median time to treatment	19m	20m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 04m	55m	9m	57m
	% started treatment on time	72.7%	75.8%	-3.1 percentage points	75.2%
	Median time to treatment	33m	35m	-2m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 48m	1h 41m	7m	1h 30m
	% started treatment on time	72.4%	73.4%	-1.0 percentage points	82.0%
	Median time to treatment	36m	37m	-1m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 58m	2h 00m	-2m	1h 30m
	% started treatment on time	90.1%	90.1%	0.0 percentage points	94.6%
Patients starting treatment on time %	74.9%	76.7%	-1.8 percentage points	78.3%	
Median time to leave the ED	2h 41m	2h 06m	35m	2h 25m	
90th percentile time to leave the ED	7h 56m	6h 11m	105m	6h 24m	
Patients leaving the ED within four hours of presentation	68.7%	79.6%	-10.9 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	11m
	90th percentile transfer of care time (minutes)	29m	28m	1m	25m
	Percent on target	90.3%	91.9%	-1.6 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	652	572	80	14.0%	
<b>Urgency category</b>	Urgent	130	137	-7	-5.1%
	Semi-urgent	241	166	75	45.2%
	Non-urgent	280	269	11	4.1%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	1,044	948	96	10.1%	
<b>Urgency category</b>	Urgent	17	31	-14	-45.2%
	Semi-urgent	148	100	48	48.0%
	Non-urgent	879	817	62	7.6%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	17 days	12 days	5 days	15 days
		90th percentile	28 days	22 days	6 days	28 days
	Semi-urgent	Median	52 days	50 days	2 days	56 days
		90th percentile	87 days	80 days	7 days	95 days
	Non-urgent	Median	375 days	314 days	61 days	344 days
		90th percentile	461 days	358 days	103 days	426 days
<b>Elective surgery procedures performed on time</b>	All procedures	73.6%	99.7%	-26.1 percentage points	79.9%	
	Urgent	99.2%	100%	-0.8 percentage points	99.6%	
	Semi-urgent	93.4%	100%	-6.6 percentage points	88.5%	
	Non-urgent	44.6%	99.3%	-54.7 percentage points	68.3%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	3,481	3,337	144	4.3%
	Acute	3,381	3,249	132	4.1%
	Acute Overnight	1,329	1,303	26	2.0%
	Acute Same Day	2,052	1,946	106	5.4%
	Non-acute	100	88	12	13.6%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	2.2	2.2	0.0	
	Acute Overnight	4.0	4.1	-0.1	
	Non-acute	6.0	7.1	-1.1	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	7,966	7,875	91	1.2%
	Acute	7,362	7,254	108	1.5%
	Non-acute	604	621	-17	-2.7%
	Mental health	0	0	0	

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