

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,656	3,134	-478	-15.3%	
ED Attendances	9,538	11,065	-1,527	-13.8%	
Emergency presentations	9,511	10,961	-1,450	-13.2%	
Emergency presentation by triage category	T1: Resuscitation	84	77	7	9.1%
	T2: Emergency	1,448	1,533	-85	-5.5%
	T3: Urgent	4,349	5,306	-957	-18.0%
	T4: Semi-urgent	2,804	3,621	-817	-22.6%
	T5: Non-urgent	826	424	402	94.8%
Admissions to hospital from EDs	3,834	4,418	-584	-13.2%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	10m	-1m	9m
	T2: Emergency 90th percentile time to treatment	18m	22m	-4m	26m
	% started treatment on time	60.3%	51.5%	8.8 percentage points	58.8%
	Median time to treatment	18m	25m	-7m	20m
	T3: Urgent 90th percentile time to treatment	58m	1h 21m	-23m	1h 04m
	% started treatment on time	75.7%	63.5%	12.2 percentage points	70.9%
	Median time to treatment	22m	34m	-12m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 23m	1h 58m	-35m	1h 33m
	% started treatment on time	83.4%	72.1%	11.3 percentage points	80.1%
	Median time to treatment	17m	29m	-12m	24m
	T5: Non-urgent 90th percentile time to treatment	57m	1h 57m	-60m	1h 33m
	% started treatment on time	98.5%	90.9%	7.6 percentage points	94.7%
Patients starting treatment on time %	77.4%	65.5%	11.9 percentage points	72.8%	
Median time to leave the ED	3h 13m	3h 38m	-25m	3h 35m	
90th percentile time to leave the ED	7h 08m	7h 47m	-39m	9h 44m	
Patients leaving the ED within four hours of presentation	72.3%	66.7%	5.6 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	11m	12m	-1m	12m
	90th percentile transfer of care time (minutes)	22m	23m	-1m	35m
	Percent on target	96.1%	95.8%	0.3 percentage points	87.1%

Notes: For Concord Repatriation General Hospital, 59.8% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	1,943	2,287	-344	-15.0%	
Urgency category	Urgent	454	480	-26	-5.4%
	Semi-urgent	606	726	-120	-16.5%
	Non-urgent	696	887	-191	-21.5%
Patients on waiting list ready for elective surgery at the end of quarter	2,046	1,922	124	6.5%	
Urgency category	Urgent	57	51	6	11.8%
	Semi-urgent	423	401	22	5.5%
	Non-urgent	1,566	1,470	96	6.5%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	8 days	6 days	2 days	10 days
		90th percentile	22 days	21 days	1 days	26 days
	Semi-urgent	Median	32 days	40 days	-8 days	43 days
		90th percentile	76 days	81 days	-5 days	105 days
	Non-urgent	Median	186 days	92 days	94 days	309 days
		90th percentile	361 days	291 days	70 days	448 days
Elective surgery procedures performed on time	All procedures	96.5%	100%	-3.5 percentage points	84.1%	
	Urgent	100%	100%	0.0 percentage points	99.9%	
	Semi-urgent	100%	100%	0.0 percentage points	85.5%	
	Non-urgent	91.2%	100%	-8.8 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	12,986	16,553	-3,567	-21.5%
	Acute	11,933	14,439	-2,506	-17.4%
	Acute Overnight	4,522	5,335	-813	-15.2%
	Acute Same Day	7,411	9,104	-1,693	-18.6%
	Non-acute	434	490	-56	-11.4%
	Mental health	619	1,624	-1,005	-61.9%
Average length of stay (days)	Acute	2.7	2.7	0.0	
	Acute Overnight	5.4	5.5	-0.1	
	Non-acute	17.2	15.3	1.9	
	Mental health	23.7	8.4	15.3	
Hospital bed days	All bed days	54,208	59,711	-5,503	-9.2%
	Acute	32,045	38,640	-6,595	-17.1%
	Non-acute	7,485	7,502	-17	-0.2%
	Mental health	14,678	13,569	1,109	8.2%

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes