

Camden Hospital: Emergency department (ED) overview

January to March 2016

All attendances:¹ 3,463 patients
 Emergency attendances:² 3,387 patients

Same period last year	Change since one year ago
3,367	3%
3,297	3%

Camden Hospital: Time from presentation to treatment³

January to March 2016

Triage 2 Emergency (e.g. chest pain, severe burns): 201 patients

Median time to start treatment⁴ 6 minutes
 95th percentile time to start treatment⁵ 17 minutes

Triage 3 Urgent (e.g. moderate blood loss, dehydration): 816 patients

Median time to start treatment⁴ 12 minutes
 95th percentile time to start treatment⁵ 56 minutes

Triage 4 Semi-urgent (e.g. sprained ankle, earache): 1,536 patients

Median time to start treatment⁴ 14 minutes
 95th percentile time to start treatment⁵ 89 minutes

Triage 5 Non-urgent (e.g. small cuts or abrasions): 834 patients

Median time to start treatment⁴ 12 minutes
 95th percentile time to start treatment⁵ 103 minutes

Same period last year	NSW (this period)
222	
5 minutes	8 minutes
18 minutes	35 minutes
747	
12 minutes	20 minutes
63 minutes	99 minutes
1,517	
15 minutes	26 minutes
93 minutes	137 minutes
804	
14 minutes	23 minutes
105 minutes	135 minutes

Camden Hospital: Time from presentation until leaving the ED

January to March 2016

Attendances used to calculate time to leaving the ED:⁶ 3,462 patients

Percentage of patients who left the ED within four hours 91%

Same period last year	Change since one year ago
3,366	3%
92%	

* Suppressed due to small number of patients and to protect privacy. Relevant graphs are also suppressed.

- All emergency and non-emergency attendances at the emergency department (ED).
- All attendances that have a triage category and are coded as emergency presentations or unplanned return visits.
- Some patients are excluded from ED time measures due to calculation requirements. For details, see the *Technical Supplement: Emergency department measures, January to March 2016*.
- The median is the time by which half of patients started treatment. The other half of patients took equal to or longer than this time.
- The 95th percentile is the time by which 95% of patients started treatment. The final 5% of patients took equal to or longer than this time.
- All attendances that have a departure time.

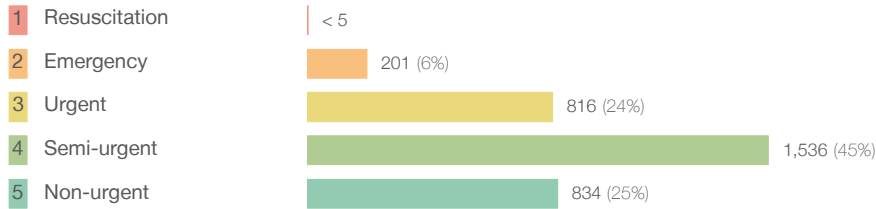
Note: Presentation time is the earlier time recorded for clerical registration or the triage process. Treatment time is the earliest time recorded when a healthcare professional provides medical care relevant to the patient's presenting problems.

Source: Health Information Exchange, NSW Health (extracted 22 April 2016).

Camden Hospital: Patients attending the emergency department January to March 2016

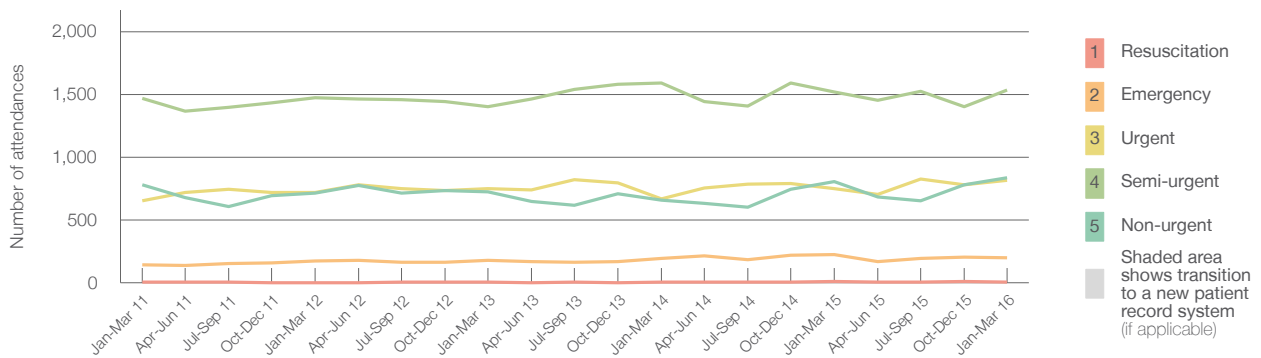
All attendances:¹ 3,463 patients

Emergency attendances² by triage category: 3,387 patients



Same period last year	Change since one year ago
3,367	3%
3,297	3%
7	*
222	-10%
747	9%
1,517	1%
804	4%

Emergency attendances² by quarter, January 2011 to March 2016[‡]



	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
Resuscitation	< 5	< 5	< 5	< 5	7	< 5
Emergency	142	176	184	197	222	201
Urgent	652	720	748	668	747	816
Semi-urgent	1,468	1,473	1,400	1,593	1,517	1,536
Non-urgent	781	711	723	658	804	834
All emergency attendances	3,043	3,080	3,055	3,116	3,297	3,387

Camden Hospital: Patients arriving by ambulance January to March 2016

ED Transfer of care time is not currently available for this hospital.⁷

(†) Data points are not shown in graphs for quarters when patient numbers are too small.

(‡) Caution is advised when interpreting abrupt changes over time at the hospital level. For example, performance before and after transition to a new information system is not directly comparable. For more information, see Background Paper: Approaches to reporting time measures of emergency department performance, December 2011.

Camden Hospital: Time from presentation to treatment, triage 2

January to March 2016

Triage 2 Emergency (e.g. chest pain, severe burns)

Number of triage 2 patients: 201

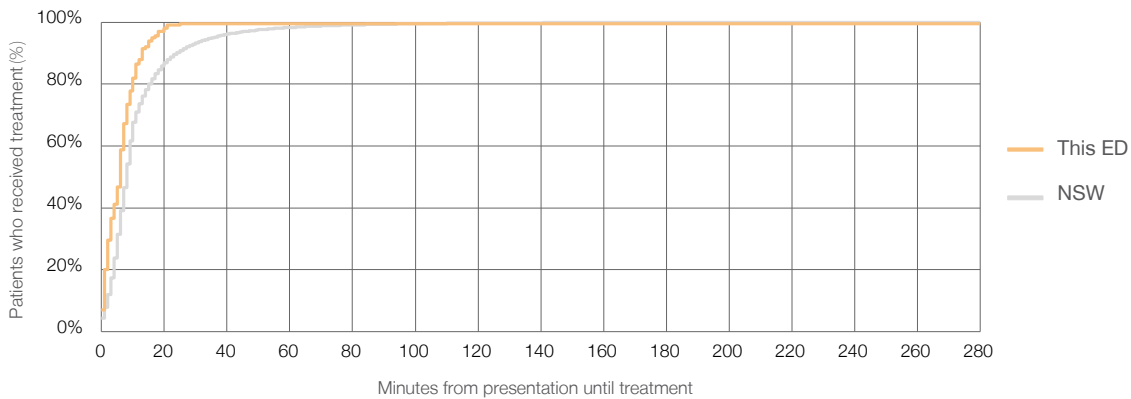
Number of triage 2 patients used to calculate waiting time:³ 199

Median time to start treatment⁴ 6 minutes

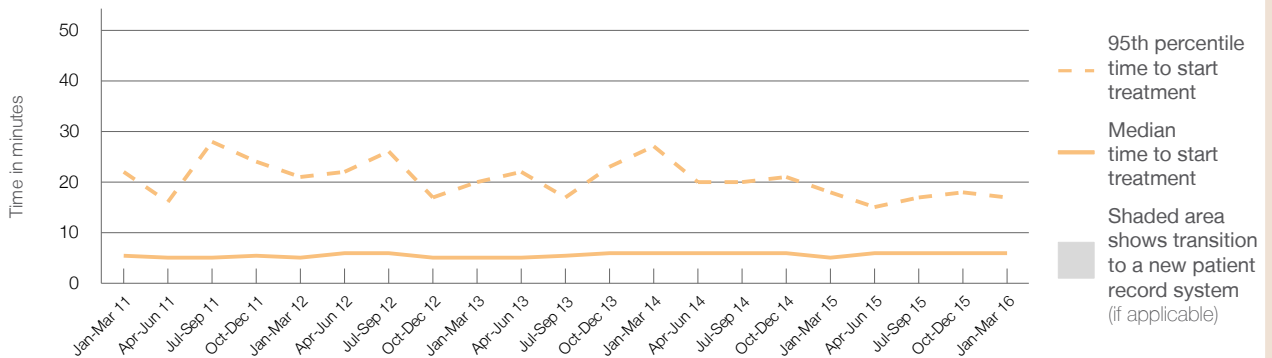
95th percentile time to start treatment⁵ 17 minutes

Same period last year	NSW (this period)
222	
216	
5 minutes	8 minutes
18 minutes	35 minutes

Percentage of triage 2 patients who received treatment by time, January to March 2016



Time from presentation until treatment (minutes) for triage 2 patients, January 2011 to March 2016^{†‡}



	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
Median time to start treatment ⁴ (minutes)	6	5	5	6	5	6
95th percentile time to start treatment ⁵ (minutes)	22	21	20	27	18	17

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Camden Hospital: Time from presentation to treatment, triage 3 January to March 2016

Triage 3 Urgent (e.g. moderate blood loss, dehydration)

Number of triage 3 patients: 816

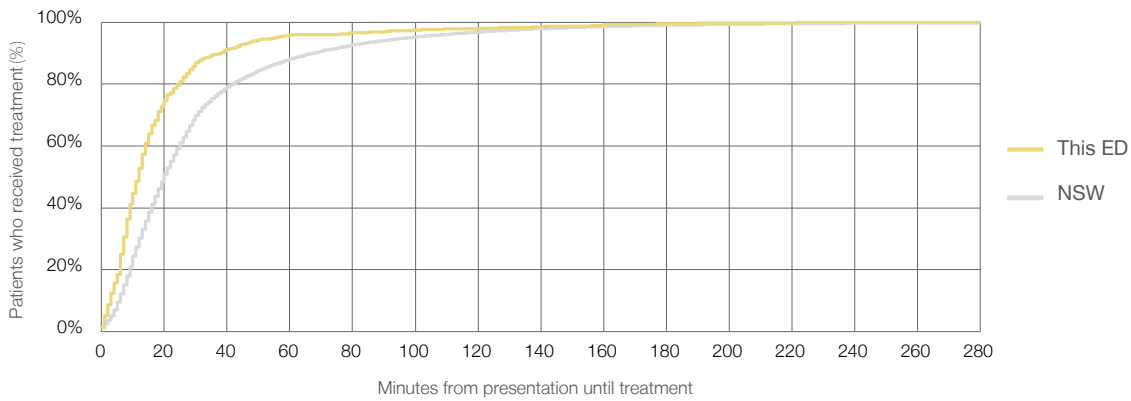
Number of triage 3 patients used to calculate waiting time:³ 778

Median time to start treatment⁴ 12 minutes

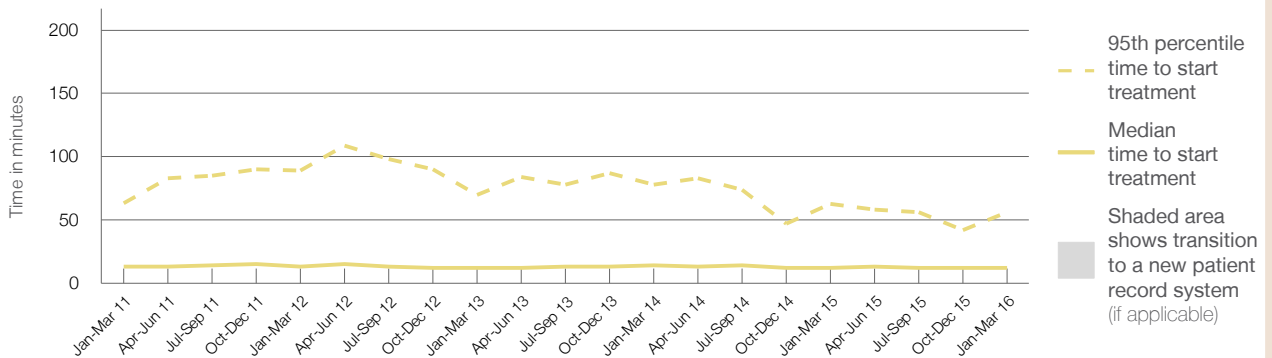
95th percentile time to start treatment⁵ 56 minutes

Same period last year	NSW (this period)
747	720
12 minutes	20 minutes
63 minutes	99 minutes

Percentage of triage 3 patients who received treatment by time, January to March 2016



Time from presentation until treatment (minutes) for triage 3 patients, January 2011 to March 2016^{†‡}



	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
Median time to start treatment ⁴ (minutes)	13	13	12	14	12	12
95th percentile time to start treatment ⁵ (minutes)	63	89	70	78	63	56

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Camden Hospital: Time from presentation to treatment, triage 4 January to March 2016

Triage 4 Semi-urgent (e.g. sprained ankle, earache)

Number of triage 4 patients: 1,536

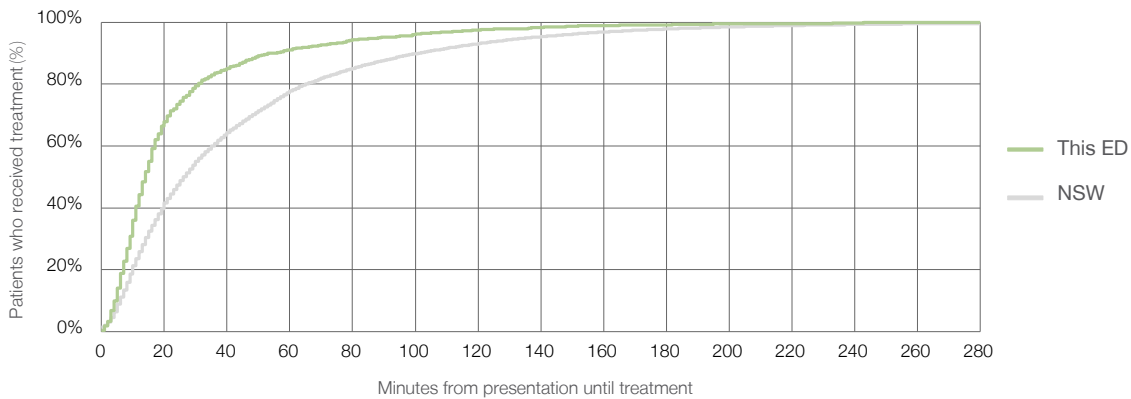
Number of triage 4 patients used to calculate waiting time:³ 1,452

Median time to start treatment⁴ 14 minutes

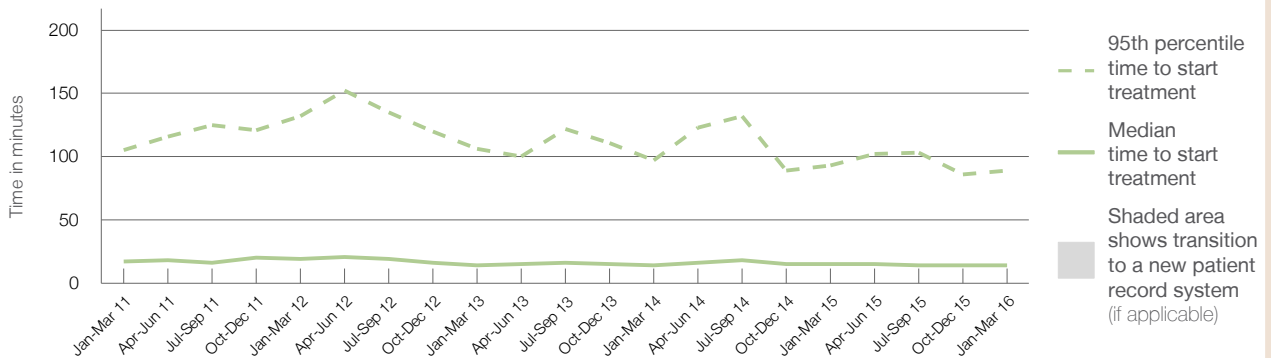
95th percentile time to start treatment⁵ 89 minutes

Same period last year	NSW (this period)
1,517	1,445
15 minutes	26 minutes
93 minutes	137 minutes

Percentage of triage 4 patients who received treatment by time, January to March 2016



Time from presentation until treatment (minutes) for triage 4 patients, January 2011 to March 2016^{†‡}



	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
Median time to start treatment ⁴ (minutes)	17	19	14	14	15	14
95th percentile time to start treatment ⁵ (minutes)	105	132	106	97	93	89

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Camden Hospital: Time from presentation to treatment, triage 5

January to March 2016

Triage 5 Non-urgent (e.g. small cuts or abrasions)

Number of triage 5 patients: 834

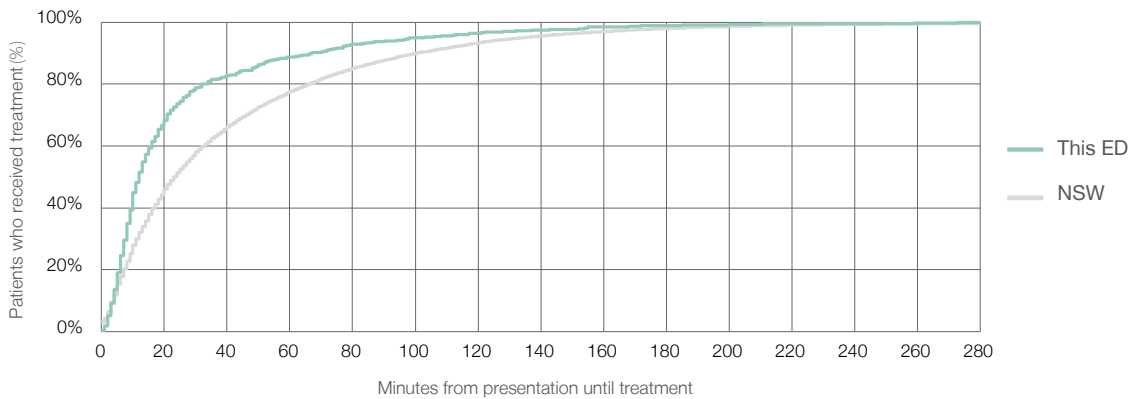
Number of triage 5 patients used to calculate waiting time:³ 741

Median time to start treatment⁴ 12 minutes

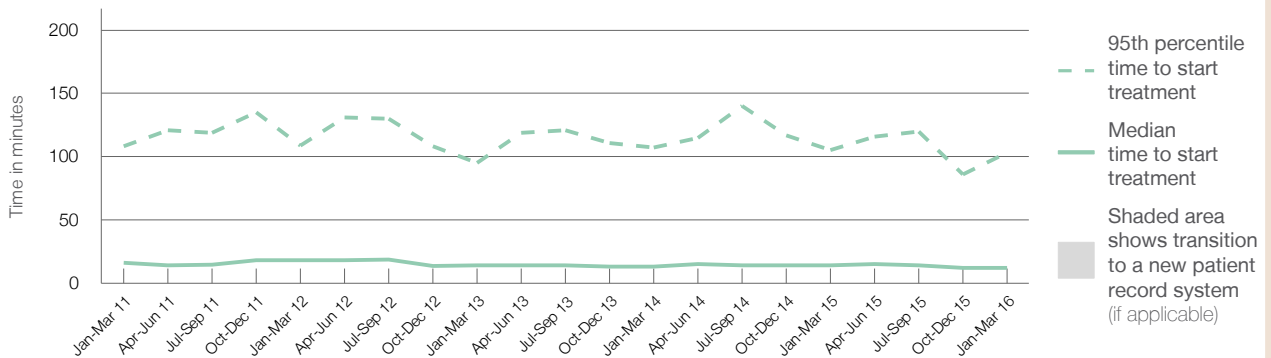
95th percentile time to start treatment⁵ 103 minutes

Same period last year	NSW (this period)
804	742
14 minutes	23 minutes
105 minutes	135 minutes

Percentage of triage 5 patients who received treatment by time, January to March 2016



Time from presentation until treatment (minutes) for triage 5 patients, January 2011 to March 2016^{†‡}



	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
Median time to start treatment ⁴ (minutes)	16	18	14	13	14	12
95th percentile time to start treatment ⁵ (minutes)	108	109	95	107	105	103

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Camden Hospital: Time from presentation until leaving the ED

January to March 2016

All attendances:¹ 3,463 patients

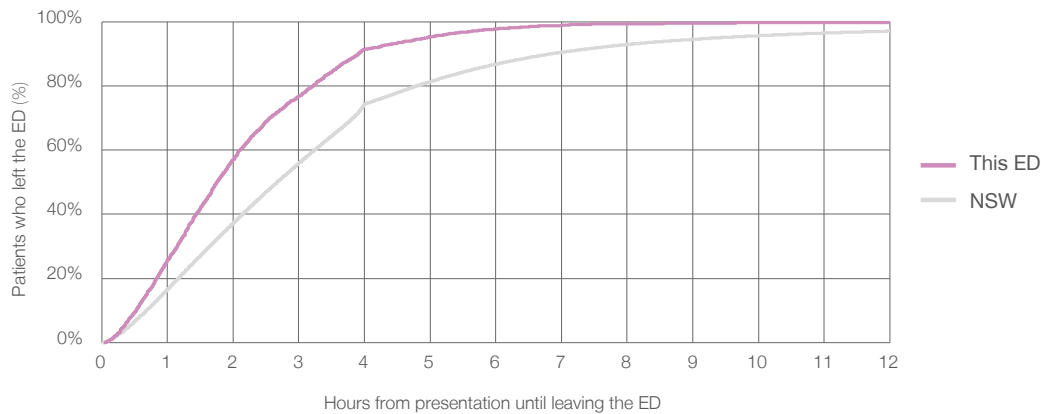
Attendances used to calculate time to leaving the ED:⁶ 3,462 patients

Median time to leaving the ED⁸ 1 hours and 45 minutes

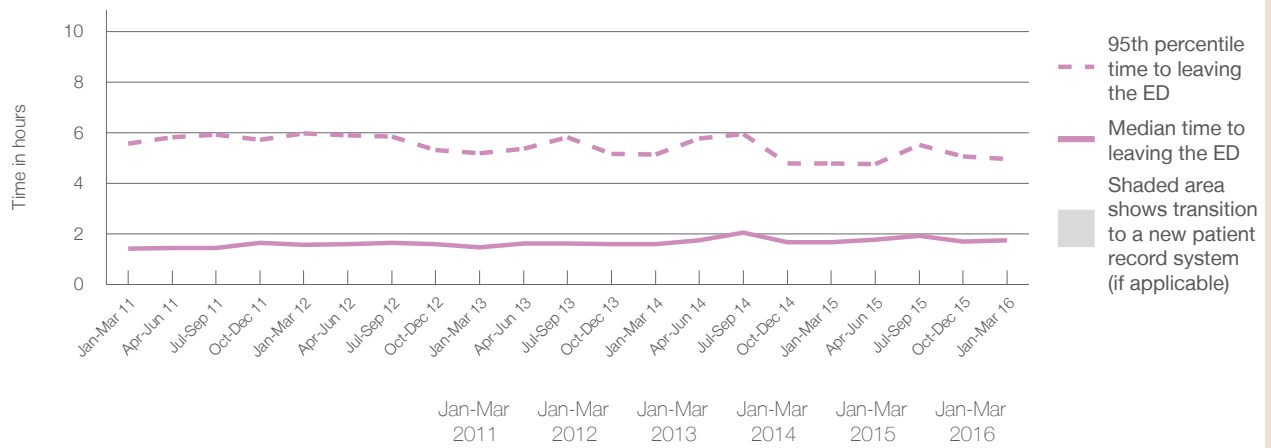
95th percentile time to leaving the ED⁹ 4 hours and 58 minutes

Same period last year	NSW (this period)
3,367	
3,366	
1 hours and 41 minutes	2 hours and 40 minutes
4 hours and 48 minutes	9 hours and 25 minutes

Percentage of patients who left the ED by time, January to March 2016



Time from presentation until leaving the ED, by quarter, January 2011 to March 2016^{†‡}



Median time to leaving the ED ⁸ (hours, minutes)	1h 25m	1h 35m	1h 29m	1h 37m	1h 41m	1h 45m
95th percentile time to leaving the ED ⁹ (hours, minutes)	5h 35m	5h 58m	5h 11m	5h 9m	4h 48m	4h 58m

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Camden Hospital: Time from presentation until leaving the ED
By mode of separation
January to March 2016

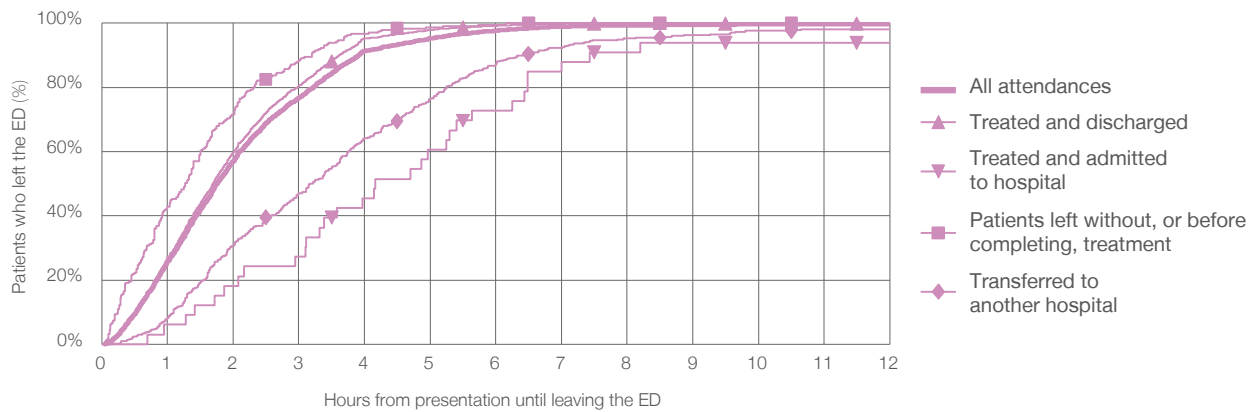
All attendances:¹ 3,463 patients

Attendances used to calculate time to leaving the ED:⁶ 3,462 patients

Treated and discharged	2,747 (79%)
Treated and admitted to hospital	33 (1%)
Patient left without, or before completing, treatment	247 (7%)
Transferred to another hospital	377 (11%)
Other	59 (2%)

Same period last year	Change since one year ago
3,366	3%
2,859	-4%
6	450%
163	52%
273	38%
66	-11%

Percentage of patients who left the ED by time and mode of separation, January to March 2016^{††}



1 hour 2 hours 3 hours 4 hours 6 hours 8 hours 10 hours 12 hours

	1 hour	2 hours	3 hours	4 hours	6 hours	8 hours	10 hours	12 hours
Treated and discharged	27%	60%	80%	95%	99%	100%	100%	100%
Treated and admitted to hospital	6%	18%	27%	45%	73%	91%	94%	94%
Patient left without, or before completing, treatment	43%	72%	88%	97%	100%	100%	100%	100%
Transferred to another hospital	8%	31%	47%	64%	87%	95%	98%	98%
All attendances	26%	57%	77%	91%	98%	99%	100%	100%

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Camden Hospital: Time from presentation until leaving the ED Percentage of patients who left the ED within four hours of presentation January to March 2016

All attendances: ¹ 3,463 patients

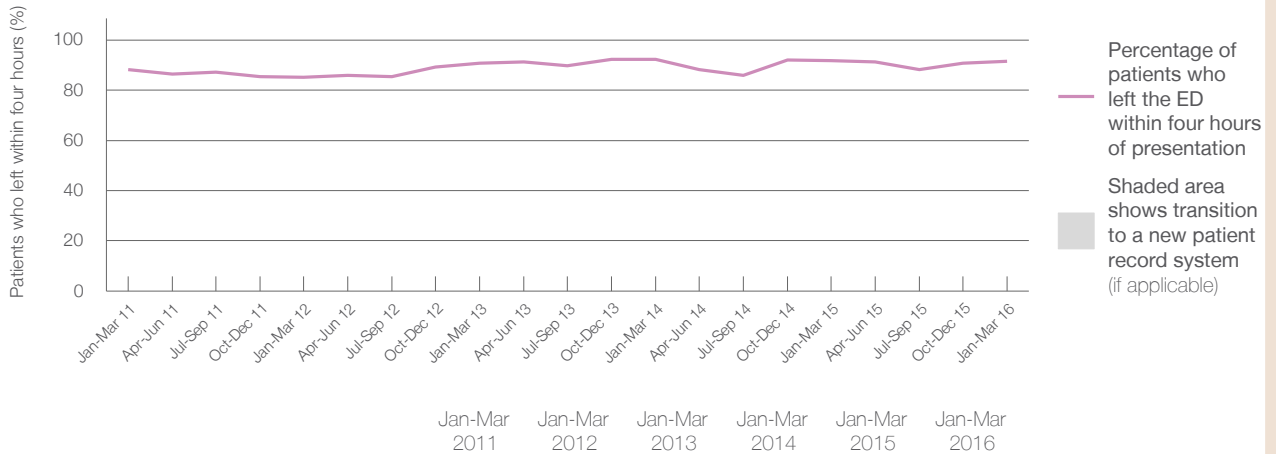
Attendances used to calculate time to leaving the ED: ⁶ 3,462 patients

Percentage of patients who left the ED within four hours



	Same period last year	Change since one year ago
All attendances	3,367	3%
Attendances used to calculate time to leaving the ED	3,366	3%
Percentage of patients who left the ED within four hours	92%	

Percentage of patients who left the ED within four hours of presentation, by quarter, January 2011 to March 2016^{†‡}



Patients who left within four hours (%)	Jan-Mar 2011	Jan-Mar 2012	Jan-Mar 2013	Jan-Mar 2014	Jan-Mar 2015	Jan-Mar 2016
	88%	85%	91%	92%	92%	91%

* Suppressed due to small numbers and to protect privacy. Relevant graphs are also suppressed.

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- All attendances that have a triage category and are coded as emergency presentations or unplanned return visits.
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- The 95th percentile is the time by which 95% of patients started treatment. The final 5% of patients took equal to or longer than this time.
- All attendances that have a departure time.
- Transfer of care time refers to the period between arrival of patients at the ED by ambulance and the transfer of responsibility for their care from paramedics to ED staff in an ED treatment zone. For more information see *Spotlight on Measurement: measuring transfer of care from the ambulance to the emergency department*.
- The median is the time by which half of patients left the ED. The other half of patients took equal to or longer than this time.
- The 95th percentile is the time by which 95% of patients left the ED. The final 5% of patients took equal to or longer than this time.

Note: Presentation time is the earlier of times recorded for the start of clerical registration or the triage process.
Treatment time is the earliest time recorded when a healthcare professional provides medical care that is relevant to the patient's presenting problems. For patients who were treated and discharged, departure time is the time when treatment was completed. For all other patients, departure time is the time when the patient actually left the ED.

Note: All percentages rounded to whole numbers and therefore percentages may not add to 100%.

Sources: ED data from Health Information Exchange, NSW Health (extracted 22 April 2016).
Transfer of care data from Transfer of Care Reporting System (extracted 22 April 2016).