

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		368	423	-55	-13.0%
All ED presentations		2,489	2,623	-134	-5.1%
Emergency presentations		2,376	2,475	-99	-4.0%
Triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	166	160	6	3.8%
	T3: Urgent	672	680	-8	-1.2%
	T4: Semi-urgent	1,062	1,248	-186	-14.9%
	T5: Non-urgent	476	387	89	23.0%
Admissions to hospital from EDs ¹		306	282	24	8.5%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		949	977	-28	-2.9%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Average length of stay (days)					
Acute		**	**		
Acute overnight episodes		**	**		
Non-acute		**	**		
Hospital bed days					
All bed days		1,981	3,137	-1,156	-36.9%
Acute		**	**		
Non-acute		**	**		
Babies born in Muswellbrook District Hospital		20	32	-12	-37.5%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		89	114	-25	-21.9%
Urgency category	Urgent	41	44	-3	-6.8%
	Semi-urgent	40	52	-12	-23.1%
	Non-urgent	5	17	-12	-70.6%
Patients on waiting list ready for elective surgery at the end of quarter		55	20	35	175.0%
Urgency category	Urgent	9	<5		
	Semi-urgent	15	15	0	0.0%
	Non-urgent	31	5	26	520.0%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	5m	5m	0m
		90th percentile time to treatment	20m	15m	5m
		% started treatment on time	80.6%	84.1%	-3.5 percentage points
	T3: Urgent	Median time to treatment	19m	19m	0m
		90th percentile time to treatment	1h 16m	1h 06m	10m
		% started treatment on time	78.6%	74.5%	4.1 percentage points
	T4: Semi-urgent	Median time to treatment	32m	31m	1m
		90th percentile time to treatment	1h 26m	1h 27m	-1m
		% started treatment on time	81%	81.6%	-0.6 percentage points
	T5: Non-urgent	Median time to treatment	33m	33m	0m
		90th percentile time to treatment	1h 24m	1h 30m	-6m
		% started treatment on time	96.7%	96%	0.7 percentage points
Patients starting treatment on time %			83.1%	81.8%	1.3 percentage points
Median time to leave the ED			1h 31m	1h 36m	-5m
90th percentile time to leave the ED			4h 22m	4h 20m	2m
Patients leaving the ED within four hours of presentation			89.2%	89.1%	0.1 percentage points
Transfer of care	Median transfer of care time (minutes)		6m	8m	-2m
	90th percentile transfer of care time (minutes)		17m	21m	-4m
	Percent on target		96.8%	94.8%	2.0 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	12 days	14 days	-2 days
		90th percentile	(*)	(*)	
	Semi-urgent	Median	24 days	39 days	-15 days
		90th percentile	(*)	(*)	
	Non-urgent	Median	(*)	49 days	
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	100%	0.0 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	100%	0.0 percentage points
	Non-urgent		(*)	100%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed