

Emergency department activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All arrivals at ED by ambulance		2,437	2,479	-42	-1.7%
All ED presentations		10,262	10,055	207	2.1%
Emergency presentations		10,032	9,728	304	3.1%
Triage category	T1: Resuscitation	79	54	25	46.3%
	T2: Emergency	1,092	1,019	73	7.2%
	T3: Urgent	3,244	3,154	90	2.9%
	T4: Semi-urgent	4,210	3,974	236	5.9%
	T5: Non-urgent	1,407	1,527	-120	-7.9%
Admissions to hospital from EDs ¹		3,439	3,592	-153	-4.3%
Admitted patient activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
All admitted patient episodes		7,890	8,201	-311	-3.8%
All acute episodes		**	**		
Overnight		**	**		
Same-day		**	**		
Non-acute		**	**		
Acute		**	**		
Average length of stay (days)	Acute overnight episodes	**	**		
	Non-acute	**	**		
All bed days		24,335	24,279	56	0.2%
Hospital bed days	Acute	**	**		
	Non-acute	**	**		
Babies born in Coffs Harbour Base Hospital		239	281	-42	-14.9%
Elective surgery activity		Oct-Dec 2017	Oct-Dec 2016	Difference	% change
Elective surgery procedures performed		945	928	17	1.8%
Urgency category	Urgent	197	147	50	34.0%
	Semi-urgent	226	282	-56	-19.9%
	Non-urgent	477	447	30	6.7%
Patients on waiting list ready for elective surgery at the end of quarter		1,717	1,813	-96	-5.3%
Urgency category	Urgent	16	19	-3	-15.8%
	Semi-urgent	120	154	-34	-22.1%
	Non-urgent	1,581	1,640	-59	-3.6%

** These data are not reported due to a policy change in the definition of patient stay types. A new mental health care stay type has been introduced that comprises patients who were previously included in the acute and non-acute stay types that are routinely reported by BHI. Acute, non-acute and mental health stay types will be reported separately in the next edition of Healthcare Quarterly, which covers January to March 2018.

¹ The decrease in the percentage of patients treated and admitted to hospital from the ED may reflect changes in data coding practices. Changes will be reflected in the January to March 2018 edition of *Healthcare Quarterly*

Emergency department performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	7m	6m	1m
		90th percentile time to treatment	12m	10m	2m
		% started treatment on time	86.9%	92.9%	-6.0 percentage points
	T3: Urgent	Median time to treatment	17m	16m	1m
		90th percentile time to treatment	1h 02m	46m	16m
		% started treatment on time	75.1%	83.9%	-8.8 percentage points
	T4: Semi-urgent	Median time to treatment	28m	27m	1m
		90th percentile time to treatment	2h 03m	1h 58m	5m
		% started treatment on time	72.1%	75.1%	-3.0 percentage points
	T5: Non-urgent	Median time to treatment	29m	28m	1m
		90th percentile time to treatment	2h 09m	2h 05m	4m
		% started treatment on time	88.7%	88.9%	-0.2 percentage points
Patients starting treatment on time %			77.1%	82.2%	-5.1 percentage points
Median time to leave the ED			2h 54m	2h 55m	-1m
90th percentile time to leave the ED			7h 23m	7h 23m	0m
Patients leaving the ED within four hours of presentation			71.4%	72.5%	-1.1 percentage points
Transfer of care	Median transfer of care time (minutes)		11m	12m	-1m
	90th percentile transfer of care time (minutes)		25m	27m	-2m
	Percent on target		93.5%	92.5%	1.0 percentage points
Elective surgery performance			Oct-Dec 2017	Oct-Dec 2016	Difference
Waiting time (days)	Urgent	Median	15 days	16 days	-1 days
		90th percentile	27 days	27 days	0 days
	Semi-urgent	Median	43 days	48 days	-5 days
		90th percentile	84 days	84 days	0 days
	Non-urgent	Median	270 days	316 days	-46 days
		90th percentile	359 days	361 days	-2 days
Elective surgery procedures performed on time	All procedures		96.2%	95.9%	0.3 percentage points
	Urgent		97.5%	99.3%	-1.8 percentage points
	Semi-urgent		99.1%	95.7%	3.4 percentage points
	Non-urgent		94.3%	94.9%	-0.6 percentage points

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed