

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		791	804	-13	-1.6%
All ED presentations		6,433	6,301	132	2.1%
Emergency presentations		5,941	5,809	132	2.3%
Triage category	T1: Resuscitation	34	13	21	161.5%
	T2: Emergency	544	605	-61	-10.1%
	T3: Urgent	1,631	1,699	-68	-4.0%
	T4: Semi-urgent	2,689	2,662	27	1.0%
	T5: Non-urgent	1,043	830	213	25.7%
Admissions to hospital from EDs		823	990	-167	-16.9%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		3,095	**		
	All acute episodes	3,027	**		
	Overnight	1,175	**		
	Same-day	1,852	**		
	Non-acute	68	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.3	**		
	Acute overnight episodes	4.3	**		
	Non-acute	6.8	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	7,332	**		
	Acute	6,869	**		
	Non-acute	463	**		
	Mental health	0	**		
Babies born in Grafton Base Hospital		103	90	13	14.4%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		576	499	77	15.4%
Urgency category	Urgent	146	132	14	10.6%
	Semi-urgent	185	158	27	17.1%
	Non-urgent	244	206	38	18.4%
Patients on waiting list ready for elective surgery at the end of quarter		829	764	65	8.5%
Urgency category	Urgent	30	22	8	36.4%
	Semi-urgent	82	111	-29	-26.1%
	Non-urgent	717	631	86	13.6%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	8m	0m
		90th percentile time to treatment	16m	27m	-11m
		% started treatment on time	82.7%	62.6%	20.1 percentage points
	T3: Urgent	Median time to treatment	20m	22m	-2m
		90th percentile time to treatment	51m	1h 08m	-17m
		% started treatment on time	75.8%	66.4%	9.4 percentage points
	T4: Semi-urgent	Median time to treatment	29m	30m	-1m
		90th percentile time to treatment	1h 28m	1h 32m	-4m
		% started treatment on time	78.2%	76%	2.2 percentage points
	T5: Non-urgent	Median time to treatment	33m	30m	3m
		90th percentile time to treatment	1h 44m	1h 37m	7m
		% started treatment on time	92.8%	93.8%	-1.0 percentage points
Patients starting treatment on time %			80.3%	74.0%	6.3 percentage points
Median time to leave the ED			1h 55m	2h 02m	-7m
90th percentile time to leave the ED			5h 45m	6h 17m	-32m
Patients leaving the ED within four hours of presentation			80.2%	77.6%	2.6 percentage points
Transfer of care	Median transfer of care time (minutes)		12m**	14m**	-2m
	90th percentile transfer of care time (minutes)		26m**	27m**	-1m
	Percent on target		92.3%**	91.7%**	0.6 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	9 days	13 days	-4 days
		90th percentile	25 days	22 days	3 days
	Semi-urgent	Median	48 days	51 days	-3 days
		90th percentile	77 days	85 days	-8 days
	Non-urgent	Median	257 days	218 days	39 days
		90th percentile	350 days	332 days	18 days
Elective surgery procedures performed on time	All procedures		99.3%	98%	1.3 percentage points
	Urgent		100%	100%	0.0 percentage points
	Semi-urgent		100%	94.3%	5.7 percentage points
	Non-urgent		98.4%	99.5%	-1.1 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed