

| Emergency department activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
|---|--------------------------|--------------|--------------|------------|----------|
| All arrivals at ED by ambulance | | 5,001 | 5,004 | -3 | -0.1% |
| All ED presentations | | 22,119 | 21,223 | 896 | 4.2% |
| Emergency presentations | | 22,073 | 21,149 | 924 | 4.4% |
| Triage category | T1: Resuscitation | 300 | 445 | -145 | -32.6% |
| | T2: Emergency | 4,386 | 4,404 | -18 | -0.4% |
| | T3: Urgent | 6,323 | 6,004 | 319 | 5.3% |
| | T4: Semi-urgent | 8,167 | 7,420 | 747 | 10.1% |
| | T5: Non-urgent | 2,897 | 2,876 | 21 | 0.7% |
| Admissions to hospital from EDs | | 8,547 | 8,167 | 380 | 4.7% |
| Admitted patient activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| All admitted patient episodes | | 19,319 | ** | | |
| | All acute episodes | 18,758 | ** | | |
| | Overnight | 10,311 | ** | | |
| | Same-day | 8,447 | ** | | |
| | Non-acute | 222 | ** | | |
| | Mental health | 339 | ** | | |
| Average length of stay (days) | Acute | 3.2 | ** | | |
| | Acute overnight episodes | 5.0 | ** | | |
| | Non-acute | 7.8 | ** | | |
| | Mental health | 10.0 | ** | | |
| Hospital bed days | All bed days | 64,635 | ** | | |
| | Acute | 59,530 | ** | | |
| | Non-acute | 1,726 | ** | | |
| | Mental health | 3,379 | ** | | |
| Babies born in Royal North Shore Hospital | | 678 | 710 | -32 | -4.5% |
| Elective surgery activity | | Jan-Mar 2018 | Jan-Mar 2017 | Difference | % change |
| Elective surgery procedures performed | | 1,586 | 1,564 | 22 | 1.4% |
| Urgency category | Urgent | 420 | 443 | -23 | -5.2% |
| | Semi-urgent | 598 | 570 | 28 | 4.9% |
| | Non-urgent | 555 | 518 | 37 | 7.1% |
| Patients on waiting list ready for elective surgery at the end of quarter | | 2,307 | 2,409 | -102 | -4.2% |
| Urgency category | Urgent | 70 | 71 | -1 | -1.4% |
| | Semi-urgent | 478 | 475 | 3 | 0.6% |
| | Non-urgent | 1,759 | 1,863 | -104 | -5.6% |

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

| Emergency department performance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference |
|---|---|-----------------------------------|--------------|--------------|------------------------|
| Time to treatment by triage category | T2: Emergency | Median time to treatment | 7m | 8m | -1m |
| | | 90th percentile time to treatment | 15m | 18m | -3m |
| | | % started treatment on time | 80.1% | 76.8% | 3.3 percentage points |
| | T3: Urgent | Median time to treatment | 18m | 20m | -2m |
| | | 90th percentile time to treatment | 47m | 51m | -4m |
| | | % started treatment on time | 78.9% | 77.1% | 1.8 percentage points |
| | T4: Semi-urgent | Median time to treatment | 26m | 28m | -2m |
| | | 90th percentile time to treatment | 1h 15m | 1h 15m | 0m |
| | | % started treatment on time | 83.7% | 82.5% | 1.2 percentage points |
| | T5: Non-urgent | Median time to treatment | 28m | 29m | -1m |
| | | 90th percentile time to treatment | 1h 36m | 1h 43m | -7m |
| | | % started treatment on time | 95.6% | 95.2% | 0.4 percentage points |
| Patients starting treatment on time % | | | 83.0% | 81.3% | 1.7 percentage points |
| Median time to leave the ED | | | 3h 17m | 3h 22m | -5m |
| 90th percentile time to leave the ED | | | 7h 30m | 8h 00m | -30m |
| Patients leaving the ED within four hours of presentation | | | 65.3% | 63.8% | 1.5 percentage points |
| Transfer of care | Median transfer of care time (minutes) | | 13m | 14m | -1m |
| | 90th percentile transfer of care time (minutes) | | 30m | 38m | -8m |
| | Percent on target | | 89.9% | 84.7% | 5.2 percentage points |
| Elective surgery perfomance | | | Jan-Mar 2018 | Jan-Mar 2017 | Difference |
| Waiting time (days) | Urgent | Median | 9 days | 9 days | 0 days |
| | | 90th percentile | 26 days | 25 days | 1 days |
| | Semi-urgent | Median | 50 days | 52 days | -2 days |
| | | 90th percentile | 101 days | 111 days | -10 days |
| | Non-urgent | Median | 279 days | 211 days | 68 days |
| | | 90th percentile | 379 days | 371 days | 8 days |
| Elective surgery procedures performed on time | All procedures | | 87% | 86.7% | 0.3 percentage points |
| | Urgent | | 100% | 100% | 0.0 percentage points |
| | Semi-urgent | | 82.6% | 75.6% | 7.0 percentage points |
| | Non-urgent | | 81.8% | 87.5% | -5.7 percentage points |

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed