

Emergency department activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All arrivals at ED by ambulance		379	353	26	7.4%
All ED presentations		2,734	2,351	383	16.3%
Emergency presentations		2,455	2,179	276	12.7%
Triage category	T1: Resuscitation	5	6	-1	-16.7%
	T2: Emergency	324	261	63	24.1%
	T3: Urgent	681	568	113	19.9%
	T4: Semi-urgent	1,010	871	139	16.0%
	T5: Non-urgent	435	473	-38	-8.0%
Admissions to hospital from EDs		355	354	1	0.3%
Admitted patient activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
All admitted patient episodes		971	**		
	All acute episodes	926	**		
	Overnight	484	**		
	Same-day	442	**		
	Non-acute	45	**		
	Mental health	0	**		
Average length of stay (days)	Acute	2.0	**		
	Acute overnight episodes	3.0	**		
	Non-acute	6.9	**		
	Mental health	n/a	**		
Hospital bed days	All bed days	2,201	**		
	Acute	1,891	**		
	Non-acute	310	**		
	Mental health	0	**		
Babies born in Cooma Hospital and Health Service		43	25	18	72.0%
Elective surgery activity		Jan-Mar 2018	Jan-Mar 2017	Difference	% change
Elective surgery procedures performed		22	55	-33	-60.0%
Urgency category	Urgent	<5	14		
	Semi-urgent	<5	10		
	Non-urgent	22	25	-3	-12.0%
Patients on waiting list ready for elective surgery at the end of quarter		99	94	5	5.3%
Urgency category	Urgent	0	<5		
	Semi-urgent	13	18	-5	-27.8%
	Non-urgent	86	76	10	13.2%

** These data are not reported due to a policy change in the definition of patient stay types that was phased-in between 1 July 2016 and 30 June 2017. Fair comparisons cannot be made with results during this period as a new mental health care stay type was introduced that comprises patients who were previously included in the acute and non-acute stay types.

Emergency department performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Time to treatment by triage category	T2: Emergency	Median time to treatment	8m	7m	1m
		90th percentile time to treatment	21m	19m	2m
		% started treatment on time	69.9%	73.2%	-3.3 percentage points
	T3: Urgent	Median time to treatment	20m	16m	4m
		90th percentile time to treatment	59m	46m	13m
		% started treatment on time	70.2%	80.3%	-10.1 percentage points
	T4: Semi-urgent	Median time to treatment	29m	26m	3m
		90th percentile time to treatment	1h 37m	1h 27m	10m
		% started treatment on time	77.4%	79.3%	-1.9 percentage points
	T5: Non-urgent	Median time to treatment	33m	25m	8m
		90th percentile time to treatment	1h 51m	1h 45m	6m
		% started treatment on time	91.5%	92.3%	-0.8 percentage points
Patients starting treatment on time %			76.5%	81.5%	-5.0 percentage points
Median time to leave the ED			1h 40m	1h 39m	1m
90th percentile time to leave the ED			4h 20m	4h 16m	4m
Patients leaving the ED within four hours of presentation			88.1%	88.3%	-0.2 percentage points
Transfer of care	Median transfer of care time (minutes)		7m	8m**	-1m
	90th percentile transfer of care time (minutes)		16m	23m**	-7m
	Percent on target		98.0%	94.5%**	3.5 percentage points
Elective surgery performance			Jan-Mar 2018	Jan-Mar 2017	Difference
Waiting time (days)	Urgent	Median	(*)	8 days	
		90th percentile	(*)	(*)	
	Semi-urgent	Median	(*)	46 days	
		90th percentile	(*)	(*)	
	Non-urgent	Median	169 days	143 days	26 days
		90th percentile	(*)	(*)	
Elective surgery procedures performed on time	All procedures		100%	98%	2.0 percentage points
	Urgent		(*)	92.9%	
	Semi-urgent		(*)	100%	
	Non-urgent		100%	100%	0.0 percentage points

** Caution - Transfer of care could not be calculated for more than 30% of records

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) No elective surgeries performed