

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	22,291	23,753	-1,462	-6.2%	
ED Attendances	88,407	106,902	-18,495	-17.3%	
Emergency presentations	84,456	102,065	-17,609	-17.3%	
Emergency presentation by triage category	T1: Resuscitation	372	441	-69	-15.6%
	T2: Emergency	10,451	11,679	-1,228	-10.5%
	T3: Urgent	22,760	28,111	-5,351	-19.0%
	T4: Semi-urgent	37,866	49,089	-11,223	-22.9%
	T5: Non-urgent	13,007	12,745	262	2.1%
Admissions to hospital from EDs	18,971	22,088	-3,117	-14.1%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	22m	27m	-5m	21m
	% started treatment on time	75.5%	73.7%	1.8 percentage points	68.5%
	Median time to treatment	18m	21m	-3m	15m
	T3: Urgent 90th percentile time to treatment	57m	1h 21m	-24m	45m
	% started treatment on time	76.8%	69.3%	7.5 percentage points	80.7%
	Median time to treatment	24m	32m	-8m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 26m	2h 03m	-37m	1h 06m
	% started treatment on time	82.7%	72.4%	10.3 percentage points	88.3%
	Median time to treatment	19m	32m	-13m	11m
	T5: Non-urgent 90th percentile time to treatment	1h 22m	2h 05m	-43m	52m
	% started treatment on time	96%	89.2%	6.8 percentage points	98.5%
Patients starting treatment on time %	82.1%	73.5%	8.6 percentage points	84.2%	
Median time to leave the ED	2h 15m	2h 34m	-19m	2h 27m	
90th percentile time to leave the ED	6h 03m	6h 45m	-42m	6h 42m	
Patients leaving the ED within four hours of presentation	77.0%	73.2%	3.8 percentage points	75.3%	
Transfer of care	Median transfer of care time (minutes)	8m	9m	-1m	11m
	90th percentile transfer of care time (minutes)	21m	28m	-7m	24m
	Percent on target	95.5%	90.8%	4.7 percentage points	93.2%

Notes: For Hunter New England LHD, 15.7% of triage 5 presentations in hospital peer groups A, A1, A2, B, C1 and C2, were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	4,906	7,774	-2,868	-36.9%
Urgency category				
Urgent	1,670	1,556	114	7.3%
Semi-urgent	1,813	2,491	-678	-27.2%
Non-urgent	1,215	3,445	-2,230	-64.7%
Patients on waiting list ready for elective surgery at the end of quarter	12,936	11,127	1,809	16.3%
Urgency category				
Urgent	308	270	38	14.1%
Semi-urgent	1,718	1,751	-33	-1.9%
Non-urgent	10,910	9,106	1,804	19.8%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	NSW results	
Waiting time (days)	Urgent	Median	11 days	12 days	-1 days	10 days
		90th percentile	25 days	27 days	-2 days	24 days
	Semi-urgent	Median	45 days	45 days	0 days	50 days
		90th percentile	92 days	81 days	11 days	111 days
	Non-urgent	Median	269 days	217 days	52 days	301 days
		90th percentile	413 days	355 days	58 days	420 days
Elective surgery procedures performed on time	All procedures	89%	98.8%	-9.8 percentage points	84.7%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	89.2%	99.2%	-10.0 percentage points	81.2%	
	Non-urgent	73.5%	97.9%	-24.4 percentage points	68.2%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	48,806	56,449	-7,643	-13.5%
	Acute	46,511	54,154	-7,643	-14.1%
	Acute Overnight	25,666	30,501	-4,835	-15.9%
	Acute Same Day	20,845	23,653	-2,808	-11.9%
	Non-acute	1,037	1,103	-66	-6.0%
	Mental health	1,258	1,192	66	5.5%
Average length of stay (days)	Acute	2.9	3.0		
	Acute Overnight	4.5	4.5		
	Non-acute	13.2	18.0		
	Mental health	16.5	18.9		
Hospital bed days	All bed days	170,606	202,581	-31,975	-15.8%
	Acute	136,201	160,270	-24,069	-15.0%
	Non-acute	13,674	19,811	-6,137	-31.0%
	Mental health	20,731	22,500	-1,769	-7.9%
Babies born in Hunter New England public hospitals	1,925	2,045	-120	-5.9%	

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes