

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,642	2,750	-108	-3.9%	
ED Attendances	10,347	12,978	-2,631	-20.3%	
Emergency presentations	10,316	12,923	-2,607	-20.2%	
Emergency presentation by triage category	T1: Resuscitation	45	24	21	87.5%
	T2: Emergency	1,695	2,069	-374	-18.1%
	T3: Urgent	2,992	3,677	-685	-18.6%
	T4: Semi-urgent	4,442	5,692	-1,250	-22.0%
	T5: Non-urgent	1,142	1,461	-319	-21.8%
Admissions to hospital from EDs	2,200	2,377	-177	-7.4%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	8m	0m	8m
	T2: Emergency 90th percentile time to treatment	28m	46m	-18m	20m
	% started treatment on time	76.6%	69.1%	7.5 percentage points	72.2%
	Median time to treatment	21m	25m	-4m	15m
	T3: Urgent 90th percentile time to treatment	1h 11m	1h 49m	-38m	46m
	% started treatment on time	72.8%	61.6%	11.2 percentage points	80.6%
	Median time to treatment	30m	44m	-14m	18m
	T4: Semi-urgent 90th percentile time to treatment	2h 01m	2h 34m	-33m	1h 06m
	% started treatment on time	73.7%	61%	12.7 percentage points	88.0%
	Median time to treatment	32m	52m	-20m	10m
	T5: Non-urgent 90th percentile time to treatment	2h 04m	2h 39m	-35m	46m
	% started treatment on time	89.4%	81.2%	8.2 percentage points	99.1%
Patients starting treatment on time %	75.3%	64.4%	10.9 percentage points	85.7%	
Median time to leave the ED	3h 19m	3h 16m	3m	2h 28m	
90th percentile time to leave the ED	7h 49m	8h 15m	-26m	6h 53m	
Patients leaving the ED within four hours of presentation	66.1%	69.5%	-3.4 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	10m	8m	2m	10m
	90th percentile transfer of care time (minutes)	22m	20m	2m	24m
	Percent on target	97.0%	97.9%	-0.9 percentage points	93.2%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

## Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>		315	586	-271	-46.2%
<b>Urgency category</b>	Urgent	106	99	7	7.1%
	Semi-urgent	99	223	-124	-55.6%
	Non-urgent	102	253	-151	-59.7%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		1,032	887	145	16.3%
<b>Urgency category</b>	Urgent	13	17	-4	-23.5%
	Semi-urgent	109	122	-13	-10.7%
	Non-urgent	910	748	162	21.7%

## Elective surgery performance


			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	9 days	9 days	0 days	13 days
		90th percentile	21 days	(*)		26 days
	Semi-urgent	Median	48 days	41 days	7 days	53 days
		90th percentile	(*)	82 days		116 days
	Non-urgent	Median	281 days	297 days	-16 days	332 days
		90th percentile	427 days	364 days	63 days	424 days
<b>Elective surgery procedures performed on time</b>	All procedures		80.1%	96.5%	-16.4 percentage points	81.4%
	Urgent		100%	100%	0.0 percentage points	99.3%
	Semi-urgent		78.8%	100%	-21.2 percentage points	77.9%
	Non-urgent		60.8%	92.1%	-31.3 percentage points	62.7%

## Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Episodes</b>	All episodes	3,817	4,378	-561	-12.8%
	Acute	3,602	4,197	-595	-14.2%
	Acute Overnight	2,992	3,476	-484	-13.9%
	Acute Same Day	610	721	-111	-15.4%
	Non-acute	33	0		
	Mental health	182	181	1	0.6%
<b>Average length of stay (days)</b>	Acute	3.2	3.2		
	Acute Overnight	3.6	3.7		
	Non-acute	2.1	n/a		
	Mental health	12.2	11.0		
<b>Hospital bed days</b>	All bed days	13,758	15,575	-1,817	-11.7%
	Acute	11,460	13,585	-2,125	-15.6%
	Non-acute	69	0	69	
	Mental health	2,229	1,990	239	12.0%
<b>Babies born in Maitland Hospital</b>		394	393	1	0.3%

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(n/a) not applicable

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