

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	2,352	2,544	-192	-7.5%	
ED Attendances	9,236	10,437	-1,201	-11.5%	
Emergency presentations	9,055	10,294	-1,239	-12.0%	
Emergency presentation by triage category	T1: Resuscitation	55	60	-5	-8.3%
	T2: Emergency	1,121	1,263	-142	-11.2%
	T3: Urgent	3,224	3,920	-696	-17.8%
	T4: Semi-urgent	3,822	4,220	-398	-9.4%
	T5: Non-urgent	833	831	2	0.2%
Admissions to hospital from EDs	2,901	3,094	-193	-6.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	8m	1m	8m
	T2: Emergency 90th percentile time to treatment	22m	21m	1m	20m
	% started treatment on time	65.9%	69.8%	-3.9 percentage points	72.2%
	Median time to treatment	15m	19m	-4m	15m
	T3: Urgent 90th percentile time to treatment	47m	1h 03m	-16m	46m
	% started treatment on time	77%	69.4%	7.6 percentage points	80.6%
	Median time to treatment	21m	27m	-6m	18m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	1h 22m	-14m	1h 06m
	% started treatment on time	86.9%	81.7%	5.2 percentage points	88.0%
	Median time to treatment	19m	28m	-9m	10m
	T5: Non-urgent 90th percentile time to treatment	1h 11m	1h 19m	-8m	46m
	% started treatment on time	98.5%	97.2%	1.3 percentage points	99.1%
Patients starting treatment on time %	81.8%	76.7%	5.1 percentage points	85.7%	
Median time to leave the ED	2h 16m	2h 25m	-9m	2h 28m	
90th percentile time to leave the ED	6h 58m	8h 29m	-91m	6h 53m	
Patients leaving the ED within four hours of presentation	76.0%	74.5%	1.5 percentage points	75.0%	
Transfer of care	Median transfer of care time (minutes)	11m	13m	-2m	10m
	90th percentile transfer of care time (minutes)	31m	45m	-14m	24m
	Percent on target	89.0%	81.3%	7.7 percentage points	93.2%

Notes: For Port Macquarie Base Hospital, 20.2% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	701	959	-258	-26.9%
Urgency category				
Urgent	215	174	41	23.6%
Semi-urgent	362	321	41	12.8%
Non-urgent	83	387	-304	-78.6%
Patients on waiting list ready for elective surgery at the end of quarter	1,829	1,231	598	48.6%
Urgency category				
Urgent	54	32	22	68.8%
Semi-urgent	247	214	33	15.4%
Non-urgent	1,528	985	543	55.1%

Elective surgery performance

		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	17 days	13 days	4 days	13 days
		90th percentile	28 days	27 days	1 days	26 days
	Semi-urgent	Median	55 days	43 days	12 days	53 days
		90th percentile	111 days	88 days	23 days	116 days
	Non-urgent	Median	365 days	260 days	105 days	332 days
		90th percentile	(*)	361 days		424 days
Elective surgery procedures performed on time	All procedures	82.4%	93.8%	-11.4 percentage points	81.4%	
	Urgent	99.1%	100%	-0.9 percentage points	99.3%	
	Semi-urgent	79.8%	92.2%	-12.4 percentage points	77.9%	
	Non-urgent	50.6%	92.2%	-41.6 percentage points	62.7%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	5,902	6,396	-494	-7.7%
	Acute	5,610	6,075	-465	-7.7%
	Acute Overnight	3,284	3,513	-229	-6.5%
	Acute Same Day	2,326	2,562	-236	-9.2%
	Non-acute	209	210	-1	-0.5%
	Mental health	83	111	-28	-25.2%
Average length of stay (days)	Acute	2.7	2.8		
	Acute Overnight	4.0	4.0		
	Non-acute	7.6	8.5		
	Mental health	11.8	9.0		
Hospital bed days	All bed days	17,949	19,562	-1,613	-8.2%
	Acute	15,387	16,774	-1,387	-8.3%
	Non-acute	1,579	1,785	-206	-11.5%
	Mental health	983	1,003	-20	-2.0%
Babies born in Port Macquarie Base Hospital	206	192	14	7.3%	

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(n/a) not applicable

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