

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	941	1,119	-178	-15.9%	
ED Attendances	3,602	4,559	-957	-21.0%	
Emergency presentations	3,575	4,507	-932	-20.7%	
Emergency presentation by triage category	T1: Resuscitation	15	31	-16	-51.6%
	T2: Emergency	652	720	-68	-9.4%
	T3: Urgent	1,122	1,272	-150	-11.8%
	T4: Semi-urgent	1,604	2,193	-589	-26.9%
	T5: Non-urgent	182	291	-109	-37.5%
Admissions to hospital from EDs	564	655	-91	-13.9%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	9m	-1m	8m
	T2: Emergency 90th percentile time to treatment	20m	24m	-4m	22m
	% started treatment on time	71.1%	63.7%	7.4 percentage points	68.5%
	Median time to treatment	17m	18m	-1m	16m
	T3: Urgent 90th percentile time to treatment	59m	1h 04m	-5m	46m
	% started treatment on time	75.6%	75.2%	0.4 percentage points	79.0%
	Median time to treatment	20m	24m	-4m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 37m	1h 51m	-14m	1h 14m
	% started treatment on time	81.2%	77.1%	4.1 percentage points	86.0%
	Median time to treatment	19m	31m	-12m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 26m	2h 14m	-48m	1h 11m
	% started treatment on time	96.3%	87.5%	8.8 percentage points	97.0%
Patients starting treatment on time %	78.2%	75.0%	3.2 percentage points	83.4%	
Median time to leave the ED	3h 09m	2h 56m	13m	1h 40m	
90th percentile time to leave the ED	6h 57m	6h 04m	53m	4h 54m	
Patients leaving the ED within four hours of presentation	74.5%	79.1%	-4.6 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	12m	14m	-2m	9m
	90th percentile transfer of care time (minutes)	23m	27m	-4m	21m
	Percent on target	95.0%	92.0%	3.0 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Elective surgery procedures performed	128	170	-42	-24.7%	
Urgency category	Urgent	14	18	-4	-22.2%
	Semi-urgent	60	61	-1	-1.6%
	Non-urgent	54	90	-36	-40.0%
Patients on waiting list ready for elective surgery at the end of quarter	191	134	57	42.5%	
Urgency category	Urgent	8	<5		
	Semi-urgent	37	34	3	8.8%
	Non-urgent	146	100	46	46.0%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	10 days	8 days	2 days	10 days
		90th percentile	(*)	(*)		26 days
	Semi-urgent	Median	29 days	43 days	-14 days	42 days
		90th percentile	(*)	(*)		104 days
	Non-urgent	Median	113 days	76 days	37 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	99.2%	98.2%	1.0 percentage points	87.8%	
	Urgent	100%	94.4%	5.6 percentage points	99.8%	
	Semi-urgent	98.3%	98.4%	-0.1 percentage points	86.1%	
	Non-urgent	100%	98.9%	1.1 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	1,262	1,555	-293	-18.8%
	Acute	1,036	1,309	-273	-20.9%
	Acute Overnight	780	975	-195	-20.0%
	Acute Same Day	256	334	-78	-23.4%
	Non-acute	147	169	-22	-13.0%
	Mental health	79	77	2	2.6%
Average length of stay (days)	Acute	3.0	2.8		
	Acute Overnight	3.6	3.5		
	Non-acute	14.3	13.2		
	Mental health	15.6	13.6		
Hospital bed days	All bed days	6,432	7,007	-575	-8.2%
	Acute	3,093	3,730	-637	-17.1%
	Non-acute	2,103	2,229	-126	-5.7%
	Mental health	1,236	1,048	188	17.9%
Babies born in Blue Mountains District Anzac Memorial Hospital	42	62	-20	-32.3%	

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(n/a) not applicable

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