

## Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	4,027	4,785	-758	-15.8%	
ED Attendances	10,757	14,746	-3,989	-27.1%	
Emergency presentations	10,694	14,682	-3,988	-27.2%	
Emergency presentation by triage category	T1: Resuscitation	108	163	-55	-33.7%
	T2: Emergency	1,622	2,447	-825	-33.7%
	T3: Urgent	5,759	7,575	-1,816	-24.0%
	T4: Semi-urgent	2,664	3,919	-1,255	-32.0%
	T5: Non-urgent	541	578	-37	-6.4%
Admissions to hospital from EDs	4,527	5,110	-583	-11.4%	

## Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	14m	-6m	8m
	T2: Emergency 90th percentile time to treatment	22m	40m	-18m	22m
	% started treatment on time	64.4%	36.8%	27.6 percentage points	64.5%
	Median time to treatment	16m	30m	-14m	16m
	T3: Urgent 90th percentile time to treatment	49m	1h 43m	-54m	46m
	% started treatment on time	78.4%	50.7%	27.7 percentage points	79.7%
	Median time to treatment	20m	41m	-21m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 08m	2h 10m	-62m	1h 04m
	% started treatment on time	87.5%	66.2%	21.3 percentage points	88.7%
	Median time to treatment	13m	43m	-30m	13m
	T5: Non-urgent 90th percentile time to treatment	55m	2h 27m	-92m	55m
	% started treatment on time	98.5%	86.4%	12.1 percentage points	98.3%
Patients starting treatment on time %	79.4%	53.5%	25.9 percentage points	81.2%	
Median time to leave the ED	2h 50m	3h 20m	-30m	3h 10m	
90th percentile time to leave the ED	6h 02m	7h 40m	-98m	7h 58m	
Patients leaving the ED within four hours of presentation	76.4%	69.0%	7.4 percentage points	66.6%	
Transfer of care	Median transfer of care time (minutes)	11m	16m	-5m	11m
	90th percentile transfer of care time (minutes)	26m	36m	-10m	26m
	Percent on target	92.5%	85.0%	7.5 percentage points	92.5%

Notes: For Bankstown-Lidcombe Hospital, 41% of triage 5 presentations were due to COVID-19 testing that occurred within the ED or a co-located testing clinic. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Apr-Jun 2020 and provided only for comparison purposes

## Elective surgery activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Elective surgery procedures performed</b>		647	1,574	-927	-58.9%
<b>Urgency category</b>	Urgent	228	256	-28	-10.9%
	Semi-urgent	263	453	-190	-41.9%
	Non-urgent	83	663	-580	-87.5%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>		2,406	1,782	624	35.0%
<b>Urgency category</b>	Urgent	55	54	1	1.9%
	Semi-urgent	231	294	-63	-21.4%
	Non-urgent	2,120	1,434	686	47.8%

## Elective surgery performance


			Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results
<b>Waiting time (days)</b>	Urgent	Median	11 days	15 days	-4 days	8 days
		90th percentile	23 days	28 days	-5 days	23 days
	Semi-urgent	Median	40 days	52 days	-12 days	47 days
		90th percentile	79 days	81 days	-2 days	110 days
	Non-urgent	Median	111 days	222 days	-111 days	228 days
		90th percentile	(*)	356 days		431 days
<b>Elective surgery procedures performed on time</b>	All procedures		99.1%	98.6%	0.5 percentage points	87.8%
	Urgent		100%	100%	0.0 percentage points	99.8%
	Semi-urgent		99.2%	100%	-0.8 percentage points	82.5%
	Non-urgent		96.4%	97.1%	-0.7 percentage points	69.1%

## Admitted patient activity

		Apr-Jun 2020	Apr-Jun 2019	Difference	% change
<b>Episodes</b>	All episodes	10,642	12,023	-1,381	-11.5%
	Acute	10,090	11,536	-1,446	-12.5%
	Acute Overnight	4,719	5,830	-1,111	-19.1%
	Acute Same Day	5,371	5,706	-335	-5.9%
	Non-acute	333	313	20	6.4%
	Mental health	219	174	45	25.9%
<b>Average length of stay (days)</b>	Acute	2.6	2.8		
	Acute Overnight	4.4	4.6		
	Non-acute	14.1	15.1		
	Mental health	13.6	17.2		
<b>Hospital bed days</b>	All bed days	33,954	40,077	-6,123	-15.3%
	Acute	26,278	32,360	-6,082	-18.8%
	Non-acute	4,687	4,726	-39	-0.8%
	Mental health	2,989	2,991	-2	-0.1%
<b>Babies born in Bankstown-Lidcombe Hospital</b>		443	457	-14	-3.1%

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(n/a) not applicable

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