

Emergency department activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
All arrivals at ED by ambulance	246	267	-21	-7.9%	
ED Attendances	1,702	2,127	-425	-20.0%	
Emergency presentations	1,568	1,997	-429	-21.5%	
Emergency presentation by triage category	T1: Resuscitation	6	<5		
	T2: Emergency	105	119	-14	-11.8%
	T3: Urgent	329	337	-8	-2.4%
	T4: Semi-urgent	649	817	-168	-20.6%
	T5: Non-urgent	479	724	-245	-33.8%
Admissions to hospital from EDs	203	212	-9	-4.2%	

Emergency department performance

	Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	5m	6m	-1m	8m
	T2: Emergency 90th percentile time to treatment	17m	25m	-8m	22m
	% started treatment on time	77.1%	73.5%	3.6 percentage points	68.5%
	Median time to treatment	12m	16m	-4m	16m
	T3: Urgent 90th percentile time to treatment	33m	49m	-16m	46m
	% started treatment on time	88.4%	77.3%	11.1 percentage points	79.0%
	Median time to treatment	22m	27m	-5m	19m
	T4: Semi-urgent 90th percentile time to treatment	1h 10m	1h 23m	-13m	1h 14m
	% started treatment on time	86.9%	83.4%	3.5 percentage points	86.0%
	Median time to treatment	19m	27m	-8m	16m
	T5: Non-urgent 90th percentile time to treatment	1h 23m	1h 46m	-23m	1h 11m
	% started treatment on time	95.5%	92.8%	2.7 percentage points	97.0%
Patients starting treatment on time %	89.2%	85.1%	4.1 percentage points	83.4%	
Median time to leave the ED	1h 22m	1h 26m	-4m	1h 40m	
90th percentile time to leave the ED	4h 06m	4h 10m	-4m	4h 54m	
Patients leaving the ED within four hours of presentation	89.7%	89.0%	0.7 percentage points	85.2%	
Transfer of care	Median transfer of care time (minutes)	8m	10m	-2m	9m
	90th percentile transfer of care time (minutes)	21m	21m	0m	21m
	Percent on target	94.3%	96.8%	-2.5 percentage points	95.6%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
 (n/a) not applicable

Results are for Apr-Jun 2020 and provided only for comparison purposes

Elective surgery activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change
Elective surgery procedures performed	48	54	-6	-11.1%
Urgency category				
Urgent	6	<5		
Semi-urgent	9	12	-3	-25.0%
Non-urgent	32	42	-10	-23.8%
Patients on waiting list ready for elective surgery at the end of quarter	199	155	44	28.4%
Urgency category				
Urgent	<5	0		
Semi-urgent	6	5	1	20.0%
Non-urgent	193	150	43	28.7%

Elective surgery performance


		Apr-Jun 2020	Apr-Jun 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	10 days	
		90th percentile	(*)	(*)	26 days	
	Semi-urgent	Median	(*)	(*)	42 days	
		90th percentile	(*)	(*)	104 days	
	Non-urgent	Median	313 days	181 days	132 days	232 days
		90th percentile	(*)	(*)		410 days
Elective surgery procedures performed on time	All procedures	95.7%	100%	-4.3 percentage points	87.8%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	(*)	(*)		86.1%	
	Non-urgent	100%	100%	0.0 percentage points	82.0%	

Admitted patient activity

	Apr-Jun 2020	Apr-Jun 2019	Difference	% change	
Episodes	All episodes	932	756	176	23.3%
	Acute	893	722	171	23.7%
	Acute Overnight	364	352	12	3.4%
	Acute Same Day	529	370	159	43.0%
	Non-acute	39	34	5	14.7%
	Mental health	0	0		
Average length of stay (days)	Acute	1.8	2.3		
	Acute Overnight	2.9	3.7		
	Non-acute	13.0	16.8		
	Mental health	n/a	n/a		
Hospital bed days	All bed days	2,102	2,257	-155	-6.9%
	Acute	1,595	1,687	-92	-5.5%
	Non-acute	507	570	-63	-11.1%
	Mental health	0	0	0	
Babies born in Lachlan Health Service - Forbes	67	44	23	52.3%	

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(n/a) not applicable

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