

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	239	243	-4	-1.6%	
ED Attendances	2,358	2,361	-3	-0.1%	
Emergency presentations	2,034	2,227	-193	-8.7%	
Emergency presentation by triage category	T1: Resuscitation	<5	<5		
	T2: Emergency	113	98	15	15.3%
	T3: Urgent	509	616	-107	-17.4%
	T4: Semi-urgent	1,022	1,282	-260	-20.3%
	T5: Non-urgent	390	231	159	68.8%
Admissions to hospital from EDs	89	136	-47	-34.6%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	2m	4m	-2m	8m
	T2: Emergency 90th percentile time to treatment	13m	(*)		22m
	% started treatment on time	88.4%	86.3%	2.1 percentage points	69.3%
	Median time to treatment	16m	21m	-5m	16m
	T3: Urgent 90th percentile time to treatment	54m	1h 26m	-32m	50m
	% started treatment on time	74.1%	63.1%	11.0 percentage points	77.6%
	Median time to treatment	24m	40m	-16m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 25m	2h 19m	-54m	1h 23m
	% started treatment on time	82.4%	65.3%	17.1 percentage points	83.0%
	Median time to treatment	12m	30m	-18m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 03m	2h 10m	-67m	1h 18m
	% started treatment on time	97%	88.5%	8.5 percentage points	95.9%
Patients starting treatment on time %	83.4%	67.9%	15.5 percentage points	81.8%	
Median time to leave the ED	1h 03m	1h 34m	-31m	1h 46m	
90th percentile time to leave the ED	3h 59m	4h 26m	-27m	5h 06m	
Patients leaving the ED within four hours of presentation	90.3%	87.3%	3.0 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	0m	5m	-5m	9m
	90th percentile transfer of care time (minutes)	0m	23m	-23m	22m
	Percent on target	100.0%	94.9%	5.1 percentage points	95.5%

Notes: For Gunnedah Hospital, 48.7% of triage 5 attendances were due to COVID-19 testing provided by the ED. This may have contributed to changes in ED performance. ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy

(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	33	33	0	0.0%	
Urgency category	Urgent	<5	6		
	Semi-urgent	15	12	3	25.0%
	Non-urgent	18	15	3	20.0%
Patients on waiting list ready for elective surgery at the end of quarter	18	25	-7	-28.0%	
Urgency category	Urgent	<5	0		
	Semi-urgent	7	6	1	16.7%
	Non-urgent	11	19	-8	-42.1%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	(*)	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	30 days	40 days	-10 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	148 days	120 days	28 days	257 days
		90th percentile	(*)	(*)		437 days
Elective surgery procedures performed on time	All procedures	100%	100%	0.0 percentage points	83.5%	
	Urgent	(*)	(*)		99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	100%	100%	0.0 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	457	523	-66	-12.6%
	Acute	441	511	-70	-13.7%
	Acute Overnight	209	273	-64	-23.4%
	Acute Same Day	232	238	-6	-2.5%
	Non-acute	16	(*)		
	Mental health	0	(*)		
Average length of stay (days)	Acute	2.2	3.0	-0.8	
	Acute Overnight	3.4	4.7	-1.3	
	Non-acute	13.7	(*)		
	Mental health	n/a	(*)		
Hospital bed days	All bed days	1,172	1,677	-505	-30.1%
	Acute	953	1,521	-568	-37.3%
	Non-acute	219	(*)		
	Mental health	0	(*)		

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(n/a) not applicable

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