

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	986	1,002	-16	-1.6%	
ED Attendances	6,531	7,419	-888	-12.0%	
Emergency presentations	6,200	7,136	-936	-13.1%	
Emergency presentation by triage category	T1: Resuscitation	15	19	-4	-21.1%
	T2: Emergency	682	830	-148	-17.8%
	T3: Urgent	1,982	2,437	-455	-18.7%
	T4: Semi-urgent	3,033	3,323	-290	-8.7%
	T5: Non-urgent	488	527	-39	-7.4%
Admissions to hospital from EDs	419	470	-51	-10.9%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	10m	1m	8m
	T2: Emergency 90th percentile time to treatment	28m	28m	0m	22m
	% started treatment on time	46.5%	51.1%	-4.6 percentage points	69.3%
	Median time to treatment	19m	22m	-3m	16m
	T3: Urgent 90th percentile time to treatment	54m	1h 02m	-8m	50m
	% started treatment on time	72.3%	65.9%	6.4 percentage points	77.6%
	Median time to treatment	22m	26m	-4m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 11m	1h 34m	-23m	1h 23m
	% started treatment on time	85.2%	78%	7.2 percentage points	83.0%
	Median time to treatment	21m	25m	-4m	17m
	T5: Non-urgent 90th percentile time to treatment	1h 02m	1h 37m	-35m	1h 18m
	% started treatment on time	97.9%	93.8%	4.1 percentage points	95.9%
Patients starting treatment on time %	77.5%	71.6%	5.9 percentage points	81.8%	
Median time to leave the ED	1h 47m	1h 49m	-2m	1h 46m	
90th percentile time to leave the ED	5h 50m	5h 02m	48m	5h 06m	
Patients leaving the ED within four hours of presentation	81.6%	85.1%	-3.5 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	11m	11m	0m	9m
	90th percentile transfer of care time (minutes)	23m	23m	0m	22m
	Percent on target	94.2%	95.1%	-0.9 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	375	327	48	14.7%	
Urgency category	Urgent	7	16	-9	-56.3%
	Semi-urgent	61	69	-8	-11.6%
	Non-urgent	299	242	57	23.6%
Patients on waiting list ready for elective surgery at the end of quarter	796	661	135	20.4%	
Urgency category	Urgent	<5	<5		
	Semi-urgent	42	42	0	0.0%
	Non-urgent	754	619	135	21.8%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	(*)	11 days	14 days	
		90th percentile	(*)	(*)	27 days	
	Semi-urgent	Median	61 days	47 days	14 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	264 days	154 days	110 days	257 days
		90th percentile	356 days	272 days	84 days	437 days
Elective surgery procedures performed on time	All procedures	94.6%	99.7%	-5.1 percentage points	83.5%	
	Urgent	(*)	100%		99.8%	
	Semi-urgent	90.2%	98.6%	-8.4 percentage points	89.0%	
	Non-urgent	95.3%	100%	-4.7 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	2,649	2,483	166	6.7%
	Acute	2,478	2,332	146	6.3%
	Acute Overnight	643	709	-66	-9.3%
	Acute Same Day	1,835	1,623	212	13.1%
	Non-acute	92	73	19	26.0%
	Mental health	79	78	1	1.3%
Average length of stay (days)	Acute	2.0	2.1	-0.1	
	Acute Overnight	4.8	4.6	0.2	
	Non-acute	10.5	9.1	1.4	
	Mental health	8.1	9.7	-1.6	
Hospital bed days	All bed days	6,512	6,336	176	2.8%
	Acute	4,908	4,918	-10	-0.2%
	Non-acute	964	663	301	45.4%
	Mental health	640	755	-115	-15.2%

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(n/a) not applicable

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