

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,176	1,233	-57	-4.6%	
ED Attendances	4,129	4,531	-402	-8.9%	
Emergency presentations	4,089	4,463	-374	-8.4%	
Emergency presentation by triage category	T1: Resuscitation	22	31	-9	-29.0%
	T2: Emergency	708	748	-40	-5.3%
	T3: Urgent	1,228	1,437	-209	-14.5%
	T4: Semi-urgent	1,904	2,011	-107	-5.3%
	T5: Non-urgent	227	236	-9	-3.8%
Admissions to hospital from EDs	617	692	-75	-10.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	9m	9m	0m	8m
	T2: Emergency 90th percentile time to treatment	20m	27m	-7m	22m
	% started treatment on time	70.9%	61.9%	9.0 percentage points	69.3%
	Median time to treatment	20m	19m	1m	16m
	T3: Urgent 90th percentile time to treatment	1h 03m	1h 10m	-7m	50m
	% started treatment on time	75.7%	72.9%	2.8 percentage points	77.6%
	Median time to treatment	21m	22m	-1m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 47m	2h 00m	-13m	1h 23m
	% started treatment on time	79.7%	76.2%	3.5 percentage points	83.0%
T5: Non-urgent	Median time to treatment	21m	22m	-1m	17m
	90th percentile time to treatment	1h 49m	1h 59m	-10m	1h 18m
	% started treatment on time	92%	90%	2.0 percentage points	95.9%
Patients starting treatment on time %	77.5%	73.2%	4.3 percentage points	81.8%	
Median time to leave the ED	3h 07m	3h 08m	-1m	1h 46m	
90th percentile time to leave the ED	7h 07m	6h 40m	27m	5h 06m	
Patients leaving the ED within four hours of presentation	74.1%	75.8%	-1.7 percentage points	84.2%	
Transfer of care	Median transfer of care time (minutes)	12m	13m	-1m	9m
	90th percentile transfer of care time (minutes)	22m	25m	-3m	22m
	Percent on target	95.9%	94.0%	1.9 percentage points	95.5%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

Results are for Jul-Sept 2020 and provided only for comparison purposes

Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
Elective surgery procedures performed	221	163	58	35.6%
Urgency category				
Urgent	26	12	14	116.7%
Semi-urgent	74	66	8	12.1%
Non-urgent	117	83	34	41.0%
Patients on waiting list ready for elective surgery at the end of quarter	168	169	-1	-0.6%
Urgency category				
Urgent	5	<5		
Semi-urgent	38	34	4	11.8%
Non-urgent	125	135	-10	-7.4%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	19 days	14 days	5 days	14 days
		90th percentile	(*)	(*)		27 days
	Semi-urgent	Median	31 days	43 days	-12 days	42 days
		90th percentile	(*)	(*)		94 days
	Non-urgent	Median	142 days	85 days	57 days	257 days
		90th percentile	346 days	(*)		437 days
Elective surgery procedures performed on time	All procedures	98.2%	100%	-1.8 percentage points	83.5%	
	Urgent	96.2%	100%	-3.8 percentage points	99.8%	
	Semi-urgent	100%	100%	0.0 percentage points	89.0%	
	Non-urgent	97.4%	100%	-2.6 percentage points	77.1%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	1,550	1,656	-106	-6.4%
	Acute	1,301	1,382	-81	-5.9%
	Acute Overnight	915	988	-73	-7.4%
	Acute Same Day	386	394	-8	-2.0%
	Non-acute	166	176	-10	-5.7%
	Mental health	83	98	-15	-15.3%
Average length of stay (days)	Acute	3.0	2.9	0.1	
	Acute Overnight	3.8	3.6	0.2	
	Non-acute	13.1	14.1	-1.0	
	Mental health	15.2	13.5	1.7	
Hospital bed days	All bed days	7,335	7,758	-423	-5.5%
	Acute	3,892	3,957	-65	-1.6%
	Non-acute	2,181	2,476	-295	-11.9%
	Mental health	1,262	1,325	-63	-4.8%

Babies born in Blue Mountains District Anzac

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(n/a) not applicable

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