

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	2,601	2,413	188	7.8%	
ED Attendances	9,531	10,181	-650	-6.4%	
Emergency presentations	9,080	9,753	-673	-6.9%	
Emergency presentation by triage category	T1: Resuscitation	53	53	0	0.0%
	T2: Emergency	1,227	1,177	50	4.2%
	T3: Urgent	3,299	3,431	-132	-3.8%
	T4: Semi-urgent	3,630	4,241	-611	-14.4%
	T5: Non-urgent	871	851	20	2.4%
Admissions to hospital from EDs	3,834	3,803	31	0.8%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	7m	7m	0m	8m
	T2: Emergency 90th percentile time to treatment	14m	15m	-1m	21m
	% started treatment on time	81.8%	80.3%	1.5 percentage points	70.9%
	Median time to treatment	24m	25m	-1m	18m
	T3: Urgent 90th percentile time to treatment	1h 30m	1h 32m	-2m	58m
	% started treatment on time	62.8%	61.5%	1.3 percentage points	74.9%
	Median time to treatment	36m	40m	-4m	23m
	T4: Semi-urgent 90th percentile time to treatment	2h 03m	2h 10m	-7m	1h 26m
	% started treatment on time	67.1%	64.6%	2.5 percentage points	82.5%
	Median time to treatment	39m	38m	1m	5m
	T5: Non-urgent 90th percentile time to treatment	2h 20m	2h 19m	1m	50m
	% started treatment on time	84.9%	86%	-1.1 percentage points	97.8%
Patients starting treatment on time %	69.2%	67.2%	2.0 percentage points	81.4%	
Median time to leave the ED	3h 16m	2h 59m	17m	2h 42m	
90th percentile time to leave the ED	11h 08m	9h 34m	94m	7h 43m	
Patients leaving the ED within four hours of presentation	61.0%	64.6%	-3.6 percentage points	71.9%	
Transfer of care	Median transfer of care time (minutes)	13m	13m	0m	11m
	90th percentile transfer of care time (minutes)	42m	43m	-1m	30m
	Percent on target	82.2%	83.0%	-0.8 percentage points	89.8%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

## Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Elective surgery procedures performed</b>	1,360	1,379	-19	-1.4%	
<b>Urgency category</b>	Urgent	468	438	30	6.8%
	Semi-urgent	470	375	95	25.3%
	Non-urgent	355	468	-113	-24.1%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	2,233	1,943	290	14.9%	
<b>Urgency category</b>	Urgent	62	65	-3	-4.6%
	Semi-urgent	444	323	121	37.5%
	Non-urgent	1,727	1,555	172	11.1%

## Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	12 days	9 days	3 days	15 days
		90th percentile	27 days	24 days	3 days	27 days
	Semi-urgent	Median	73 days	63 days	10 days	58 days
		90th percentile	149 days	86 days	63 days	120 days
	Non-urgent	Median	401 days	345 days	56 days	352 days
		90th percentile	489 days	378 days	111 days	445 days
<b>Elective surgery procedures performed on time</b>	All procedures	67.7%	91.1%	-23.4 percentage points	74.1%	
	Urgent	98.9%	100%	-1.1 percentage points	99.7%	
	Semi-urgent	65.1%	93.6%	-28.5 percentage points	81.4%	
	Non-urgent	29.9%	80.8%	-50.9 percentage points	58.1%	

## Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	8,782	8,566	216	2.5%
	Acute	8,468	8,280	188	2.3%
	Acute Overnight	4,489	4,465	24	0.5%
	Acute Same Day	3,979	3,815	164	4.3%
	Non-acute	107	131	-24	-18.3%
	Mental health	207	155	52	33.5%
<b>Average length of stay (days)</b>	Acute	2.8	2.7	0.1	
	Acute Overnight	4.3	4.2	0.1	
	Non-acute	6.0	6.9	-0.9	
	Mental health	17.9	15.8	2.1	
<b>Hospital bed days</b>	All bed days	27,639	26,033	1,606	6.2%
	Acute	23,288	22,679	609	2.7%
	Non-acute	644	900	-256	-28.4%
	Mental health	3,707	2,454	1,253	51.1%

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(n/a) not applicable

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