

## Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	1,584	1,760	-176	-10.0%	
ED Attendances	6,110	7,186	-1,076	-15.0%	
Emergency presentations	6,062	7,145	-1,083	-15.2%	
Emergency presentation by triage category	T1: Resuscitation	62	29	33	113.8%
	T2: Emergency	992	1,134	-142	-12.5%
	T3: Urgent	2,444	2,767	-323	-11.7%
	T4: Semi-urgent	2,285	2,777	-492	-17.7%
	T5: Non-urgent	279	438	-159	-36.3%
Admissions to hospital from EDs	1,621	2,026	-405	-20.0%	

## Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	8m	7m	1m	9m
	T2: Emergency 90th percentile time to treatment	17m	15m	2m	22m
	% started treatment on time	75.8%	78%	-2.2 percentage points	65.4%
	Median time to treatment	15m	16m	-1m	18m
	T3: Urgent 90th percentile time to treatment	37m	41m	-4m	57m
	% started treatment on time	84%	82%	2.0 percentage points	75.2%
	Median time to treatment	18m	19m	-1m	21m
	T4: Semi-urgent 90th percentile time to treatment	1h 02m	1h 17m	-15m	1h 30m
	% started treatment on time	89.6%	84.9%	4.7 percentage points	82.0%
	Median time to treatment	18m	24m	-6m	21m
	T5: Non-urgent 90th percentile time to treatment	1h 03m	1h 47m	-44m	1h 30m
	% started treatment on time	97%	92.9%	4.1 percentage points	94.6%
Patients starting treatment on time %	85.3%	83.1%	2.2 percentage points	78.3%	
Median time to leave the ED	2h 37m	2h 39m	-2m	2h 25m	
90th percentile time to leave the ED	5h 37m	5h 21m	16m	6h 24m	
Patients leaving the ED within four hours of presentation	81.1%	81.5%	-0.4 percentage points	76.2%	
Transfer of care	Median transfer of care time (minutes)	9m	9m	0m	11m
	90th percentile transfer of care time (minutes)	17m	18m	-1m	25m
	Percent on target	97.8%	97.5%	0.3 percentage points	93.4%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(\*) Suppressed due to small numbers and to protect patient privacy  
(n/a) not applicable

■ Results are for Jul-Sept 2020 and provided only for comparison purposes

### Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change
<b>Elective surgery procedures performed</b>	359	319	40	12.5%
<b>Urgency category</b>				
Urgent	50	43	7	16.3%
Semi-urgent	135	135	0	0.0%
Non-urgent	174	140	34	24.3%
<b>Patients on waiting list ready for elective surgery at the end of quarter</b>	263	255	8	3.1%
<b>Urgency category</b>				
Urgent	6	7	-1	-14.3%
Semi-urgent	58	58	0	0.0%
Non-urgent	199	190	9	4.7%

### Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
<b>Waiting time (days)</b>	Urgent	Median	18 days	15 days	3 days	15 days
		90th percentile	(*)	(*)		28 days
	Semi-urgent	Median	35 days	45 days	-10 days	56 days
		90th percentile	68 days	75 days	-7 days	95 days
	Non-urgent	Median	304 days	203 days	101 days	344 days
		90th percentile	350 days	340 days	10 days	426 days
<b>Elective surgery procedures performed on time</b>	All procedures	98.3%	99.7%	-1.4 percentage points	79.9%	
	Urgent	100%	100%	0.0 percentage points	99.6%	
	Semi-urgent	100%	99.3%	0.7 percentage points	88.5%	
	Non-urgent	96.6%	100%	-3.4 percentage points	68.3%	

### Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
<b>Episodes</b>	All episodes	2,629	3,149	-520	-16.5%
	Acute	2,373	2,748	-375	-13.6%
	Acute Overnight	1,456	1,639	-183	-11.2%
	Acute Same Day	917	1,109	-192	-17.3%
	Non-acute	256	401	-145	-36.2%
	Mental health	0	0		
<b>Average length of stay (days)</b>	Acute	3.1	2.8	0.3	
	Acute Overnight	4.5	4.1	0.4	
	Non-acute	14.0	13.9	0.1	
	Mental health	n/a	n/a		
<b>Hospital bed days</b>	All bed days	10,990	13,348	-2,358	-17.7%
	Acute	7,400	7,785	-385	-4.9%
	Non-acute	3,590	5,563	-1,973	-35.5%
	Mental health	0	0	0	

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(n/a) not applicable

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