

Emergency department activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
All arrivals at ED by ambulance	6,372	6,405	-33	-0.5%	
ED Attendances	18,268	20,669	-2,401	-11.6%	
Emergency presentations	18,110	20,283	-2,173	-10.7%	
Emergency presentation by triage category	T1: Resuscitation	188	182	6	3.3%
	T2: Emergency	3,795	3,562	233	6.5%
	T3: Urgent	9,864	11,073	-1,209	-10.9%
	T4: Semi-urgent	4,007	4,900	-893	-18.2%
	T5: Non-urgent	256	566	-310	-54.8%
Admissions to hospital from EDs	6,876	7,148	-272	-3.8%	

Emergency department performance

	Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Time to treatment by triage category	Median time to treatment	11m	11m	0m	9m
	T2: Emergency 90th percentile time to treatment	23m	24m	-1m	26m
	% started treatment on time	46.7%	44.3%	2.4 percentage points	58.8%
	Median time to treatment	20m	24m	-4m	20m
	T3: Urgent 90th percentile time to treatment	48m	1h 11m	-23m	1h 04m
	% started treatment on time	74.2%	63.9%	10.3 percentage points	70.9%
	Median time to treatment	22m	28m	-6m	25m
	T4: Semi-urgent 90th percentile time to treatment	1h 03m	1h 34m	-31m	1h 33m
	% started treatment on time	89%	79.7%	9.3 percentage points	80.1%
	Median time to treatment	19m	26m	-7m	24m
	T5: Non-urgent 90th percentile time to treatment	58m	1h 19m	-21m	1h 33m
	% started treatment on time	99.4%	96.4%	3.0 percentage points	94.7%
Patients starting treatment on time %	71.8%	64.9%	6.9 percentage points	72.8%	
Median time to leave the ED	3h 41m	3h 40m	1m	3h 35m	
90th percentile time to leave the ED	9h 01m	9h 59m	-58m	9h 44m	
Patients leaving the ED within four hours of presentation	63.2%	64.7%	-1.5 percentage points	59.2%	
Transfer of care	Median transfer of care time (minutes)	16m	16m	0m	12m
	90th percentile transfer of care time (minutes)	44m	38m	6m	35m
	Percent on target	80.3%	83.5%	-3.2 percentage points	87.1%

Notes: ED attendances includes every patient visit to the ED during the defined period. The vast majority of ED attendances are classified as 'emergency presentations'. The remaining ED attendances include non-emergency visits such as planned returns, pre-arranged admissions, some outpatient visits and private referrals.

(*) Suppressed due to small numbers and to protect patient privacy
(n/a) not applicable

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Elective surgery activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Elective surgery procedures performed	2,492	2,888	-396	-13.7%	
Urgency category	Urgent	1,033	979	54	5.5%
	Semi-urgent	650	974	-324	-33.3%
	Non-urgent	730	863	-133	-15.4%
Patients on waiting list ready for elective surgery at the end of quarter	898	789	109	13.8%	
Urgency category	Urgent	75	87	-12	-13.8%
	Semi-urgent	103	172	-69	-40.1%
	Non-urgent	720	530	190	35.8%

Elective surgery performance

		Jul-Sep 2020	Jul-Sep 2019	Difference	Peer group results	
Waiting time (days)	Urgent	Median	4 days	5 days	-1 days	10 days
		90th percentile	13 days	15 days	-2 days	26 days
	Semi-urgent	Median	10 days	13 days	-3 days	43 days
		90th percentile	39 days	55 days	-16 days	105 days
	Non-urgent	Median	27 days	20 days	7 days	309 days
		90th percentile	329 days	199 days	130 days	448 days
Elective surgery procedures performed on time	All procedures	98%	100%	-2.0 percentage points	84.1%	
	Urgent	99.8%	100%	-0.2 percentage points	99.9%	
	Semi-urgent	100%	100%	0.0 percentage points	85.5%	
	Non-urgent	93.7%	100%	-6.3 percentage points	70.3%	

Admitted patient activity

	Jul-Sep 2020	Jul-Sep 2019	Difference	% change	
Episodes	All episodes	19,982	21,054	-1,072	-5.1%
	Acute	19,259	20,536	-1,277	-6.2%
	Acute Overnight	10,072	10,682	-610	-5.7%
	Acute Same Day	9,187	9,854	-667	-6.8%
	Non-acute	130	162	-32	-19.8%
	Mental health	593	356	237	66.6%
Average length of stay (days)	Acute	3.3	3.3	0.0	
	Acute Overnight	5.3	5.5	-0.2	
	Non-acute	11.2	11.0	0.2	
	Mental health	10.3	14.3	-4.0	
Hospital bed days	All bed days	70,435	75,461	-5,026	-6.7%
	Acute	62,897	68,592	-5,695	-8.3%
	Non-acute	1,455	1,774	-319	-18.0%
	Mental health	6,083	5,095	988	19.4%

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(n/a) not applicable

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